

Information Governance

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23rd December 2019

Our reference: FOI DA3319

I am responding to your request for information received on 5th December 2019. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Ayomide Adediran
Information Governance Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Request:

In relation to people detained under a section of the Mental Health Act, e.g. s135 and s136 and taken to your Places of Safety we would be grateful if you would furnish us with the following information,

Question 1. How many patients have been admitted to the Place of Safety at:

- a) Jade Ward, Luton & Central Bedfordshire MH Unit;**
- b) Newham Centre for M H;**
- c) City and Hackney Centre for M H;**
- d) Jade Ward, Psychiatric Intensive Care Unit;**
- e) Emergency Department, Royal London Hospital.**

since January 1st 2019?

Answer: Please see answers below for the period 01/01/19 to 30/11/19.

- a) Jade Ward, Luton & Central Bedfordshire MH Unit; 293
- b) Newham Centre for M H; 346
- c) City and Hackney Centre for M H; 304
- d) Jade Ward, Psychiatric Intensive Care Unit; 0
- e) Emergency Department, Royal London Hospital; 144

Question 2. How many patients have waited for entry/admission to each Place of Safety for more than one hour since January 1st 2019?

Answer: The Trust does not routinely record waiting times for entry/admission to places of safety and would need to look into each patient's clinical record to retrieve this information. The cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

Question 3. Please supply a copy of your policy and protocol, for providing support and care for people detained under the Mental Health Act, who are required to queue outside this Place of Safety when the Place of Safety is full.

Answer: Please find attached place of safety policy.

Question 4. What safeguards do you have in place to support people detained under the Mental Health Act, when there is no capacity in a health-based place of safety?

Answer: Before police detain a person under a section 136 they are required to phone the Pan London 0300 number which will route the call to the Trust/Borough depending on their location. Each Trust/Borough has a phone line which takes these calls. In ELFT this is the mental health crisis line as it operates 24/7. The police will obtain advice on whether to detain the person or not. If they are detained under section 136, the crisis line staff will find the nearest health based place of safety with capacity to take the detained person. This process is in keeping with the legislative changes to section 136 of the Mental Health Act which places a greater emphasis on police officers to seek mental health professional advice prior to exercising section 136 powers.