

**Information Governance**

The Green  
1 Roger Dowley Court  
Russia Lane  
London  
E2 9NJ

**Telephone: 020 7655 4053**

**Email [elft.foi@nhs.net](mailto:elft.foi@nhs.net)**

**Website: <https://www.elft.nhs.uk>**

23<sup>rd</sup> January 2020

**Our reference: FOI DA3341**

I am responding to your request for information received 2<sup>nd</sup> January 2020. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Ayomide Adediran  
Information Governance Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

**Request:**

**Question 1. What services do G4S offer to ELFT? Specifically London services?**

Answer: G4S offer soft facilities management services to the Trust i.e. cleaning and catering.

**Question 2. How were the contracts procured?**

Answer: Call-off from a framework agreement.

**Question 3. How long are they due to run for?**

Answer: Two years.

**Question 4. How does extension work?**

Answer: There is no extension.

**Question 5. Are any cleaners in ELFT employed directly by the NHS? If so, where and under what agenda for change banding?**

Answer: ELFT does not directly employ cleaners.