

**Information Governance**

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24<sup>th</sup> February 2020

**Our reference: FOI DA3348**

I am responding to your request for information received 4<sup>th</sup> February 2020. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Ayomide Adediran  
Information Governance Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

**Request:**

**I would like to be provided with the average waiting time for someone with a mental illness involving depression, hearing voices, self-harm and suicidal thoughts to be seen by a specialist, from first making contact with their local GP or hospital. The locations I'd like the information from are: Bedfordshire and Luton**

**Could I have information for 2015-2020?**

**Answer:**

Please see below table for the average waiting time (in days) for years 2015 - 2019.

Please note the following:

- The Trust has recorded data for Bedfordshire and Luton teams from October 2015.
- Data includes referrals from all sources, not just GPs and hospitals.
- Patients may have more than one relevant diagnosis and will therefore be counted multiple times.

<b>Mental illness (ICD 10 code)</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
Auditory hallucinations (R44.0)	5.0	21.5	2.9	6.1	2.9
Other symptoms and signs involving emotional state (R45.8)	0.0	6.7	5.9	4.4	3.9
Personal history of self-harm (Z91.5)	5.7	20.0	7.5	4.8	5.0
Depression (F32.9)	3.0	15.0	3.9	5.5	8.6