

**REPORT TO THE TRUST BOARD: PUBLIC**  
**9 January 2019**

<b>Title</b>	People Participation Committee 20 December 2018 – Chair’s Report
<b>Committee Chair</b>	Marie Gabriel, Committee Chair
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**Purpose of the report**

To bring to the Board’s attention key issues and assurances discussed at the People Participation Committee (PPC) meeting held on 20 December 2018.

**Issues to be brought to Board’s attention**

The following key items and assurances were considered by the Committee at its meeting on 20 December 2018:

- **People Participation Strategy – CAMHS:** The Committee received a presentation on the People Participation Strategy for CAMHS inpatient and community services from Sarah Wilson, Director of Specialist Services, with Dermot Ryall, Associate Director CAMHS. The presentation highlighted the involvement of parents and service users in service design and improvement (such as being trained as ‘shadow’ Care Quality Commission inspectors, and in measures to improve the patient’s experience of ward rounds), in the procurement exercise for the voluntary sector partner in Bedford, and in devising, acting in and producing films. It was noted that these initiatives are at an early stage of development and consideration was being given as to how to take forward the work strategically, systematically and sustainably.
- **Information Governance:** The Committee noted the work being undertaken by the Trust on confidentiality and the use of personal information, and were invited to an Information Governance Engagement roadshow in London entitled ‘How does information governance affect you’ to share their views and ideas. Following a request by Committee members it was agreed that an event would also be held in Bedfordshire/Luton.
- **Accreditation System:** A detailed report and presentation was given on the development of a Service User Led Accreditation system and proposed standards being led by the Quality Assurance and People Participation Teams. This is a new accreditation with ELFT being the first Trust to develop such a system based on the continuous improvement approach and will replace the previous Service User Led Standards Audit. It will be used across all inpatient, outpatient, community and specialist services. The new Service User Led Accreditation is aimed at focusing on standards created by the Trust’s service users that would be stretching for services to meet and become a marker of true excellence as defined by our service users with the aim to help reduce service delivery variation across the Trust and put patients’ experience at the heart of care provision.

The Committee endorsed the new standards and agreed the project’s next steps.

- **Trust-Wide Working Together Group Priorities:** The Committee noted the Trust-Wide Working Together Group Priorities covering nine proposed priorities for 2018 and the key actions which can be measured. The Committee endorsed the priorities which will be aligned to the Trust strategy/strategic priorities.
- **Volunteer Amnesty:** The Committee approve the introduction of a three month amnesty for existing Trust volunteers who are not yet in possession of a Disclosure & Barring Service check, after which period any volunteers without checks would not be able to continue to operate. The Committee noted that there would be safeguarding recruitment procedures and a robust training system, including supervision, for all Trust volunteers.