

COVID - 19

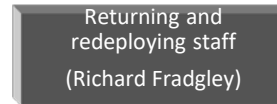
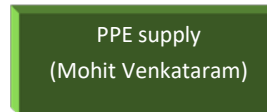
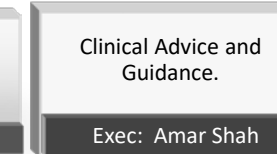
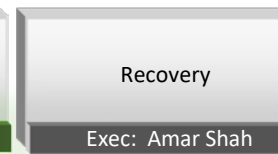
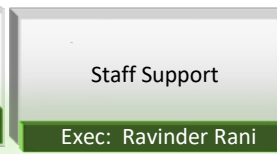
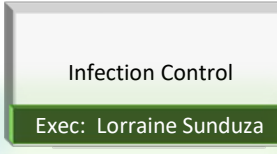
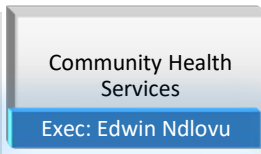
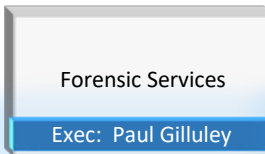
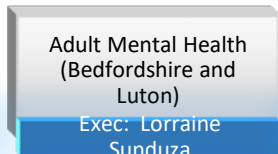
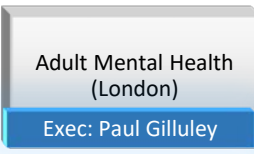
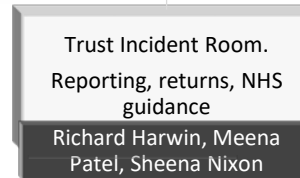
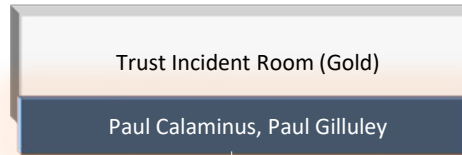
Trust Board, 21st May 2020

COVID-19

- The impact of COVID-19 has affected all the communities we work with and all our staff.
- At least 100 service users are reported to have died, including 20 in hospital.
- 2 members of staff remain on ventilators in ICU.

- It has affected every area of our work, as reflected across the Board Assurance Framework.
- The impact will continue to be felt, in relation to service delivery, service development and wider social and economic factors.

Incident response structure



Service User Experience.

- Increased numbers of deaths
- SUIs and Learning from Incidents

- Impact of move to digital working, including for Working Together Groups.
- Changes to leave and visiting arrangements

- Experience of Integrated Discharge Hubs
- Development of Crisis Hubs

- Quality Impact Assessment Process
- Reporting to Quality Assurance Committee
- Increased risk and disruption to some processes is reflected in Board Assurance Framework.

Staff Experience

- Emotional impact of working with COVID-19
 - Inequalities issues
 - Range of impacts on morale and engagement
 - Importance of focus on leadership, engagement and team development
 - Staff networks continuing digitally
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- Reporting to REMCO via People and Culture Committee
 - Increased risk and disruption to some processes is reflected in Board Assurance Framework.

Value

- Contract arrangements for management of COVID
- Impact of COVID on NHS and local authority finance, contract and planning regimes developing
- Greater focus on working at STP level
- Capital rules have changed
- Impact of digital and agile working
- Importance of resilience of supply chains
- Future impact on estate, digital requirements, service configuration

- Increased risks reflected in the Board Assurance Framework
- Opportunity to develop culture of and approach to value as part of the work on recovery
- Risk that traditional NHS financial control models will not enable us to maximise these opportunities.

Population Health

- Impact of COVID on different populations.
- Impact of digital approaches
- Impact of the social and economic consequences of COVID, and increased importance of Anchor Institution work

- Increased risks reflected in the Board Assurance Framework
- Opportunity to develop approach to population health as part of the work on recovery

Learning, planning for the year ahead and shaping our future

Helping make sense of all the change that has taken place

What changes should we keep?

What should we reinstate?

What changes did we make that now need to stop?

What do we not want to go back to?

Helping predict and plan for future scenarios

How to continue operating whilst maintaining social distancing

Planning for wider impact of covid-19 and future increase in demand

Redesigning for the future

What do we need to look like in the future to improve quality of life for those we serve?

Co-designing future service models with staff and service users

Supporting our corporate functions and infrastructure to adapt to our future needs

