

**REPORT TO THE TRUST BOARD – PUBLIC**  
**14 DECEMBER 2017**

<b>Title</b>	Chair's Report
<b>Author</b>	Marie Gabriel, Trust Chair

**Purpose of the Report:**

The report provides feedback from the Council of Governors and outlines the Chair's most significant activities.

**Summary of Key Issues:**

To receive information on Governor decisions and recommendations

**Strategic priorities this paper supports (Please check box including brief statement)**

Improving service user satisfaction	<input checked="" type="checkbox"/>	Ensuring that all elements of the Trust Governance understand how to support patient participation improves our ability to work with those with lived experience to improve satisfaction.
Improving staff satisfaction	<input checked="" type="checkbox"/>	Creating a culture of openness where staff feel able to speak up and are involved in resolving concerns will improve staff satisfaction.
Maintaining financial viability	<input checked="" type="checkbox"/>	Seeking Governor input and attending events to inform national and regional strategy will support an aligned Trust viability strategy.

**Committees/Meetings where this item has been considered:**

23/11/2017	Council of Governors
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**Implications:**

Equality Analysis	Participation in national debates assists the Trust to align its developing inclusion strategy.
Risk and Assurance	External partner and Governor engagement and assists in mitigating risks.
Service User/Carer/Staff	In considering their relationship with People Participation the Council can better ensure their strategic contributions prioritise service user needs. Governors also received information on staff and service users views about the Trust, further assisting their strategic deliberations.
Financial	There are no financial implications above existing budgets
Quality	Considering and subsequently improving the Trust's systems for Speaking Up will improve our ability to deliver high quality services.

**Supporting Documents and Research material**

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**Glossary**

Abbreviation	In full
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## **1.0 Background/Introduction**

- 1.1 To update the Board on the discussions of and recommendations from the Council of Governors and the Chair's main activities.

## **2.0 Council of Governors**

- 2.1 The November meeting of the Council of Governors considered the impact of people participation within the Trust, staff and service user feedback on the Trust and noted the finalised Council Improvement Plan.
- 2.2 Adrian Curwen gave a presentation on the PRIDE (Participation; Recovery; Involvement; Development; Experience) Research Project he had led on which gave a remarkable insight into the benefits of people participation for service users.
- 2.3 The Council welcomed new Governors following recent elections that had been held in Hackney, Central Bedfordshire, Luton, and Staff constituencies.

### Hackney

Jummy Otaiku  
Daniel Victorio

### Central Bedfordshire

Hannah Brown

### Luton

Jamu Patel  
Paula Williams

### Staff

Julian Mockridge  
Sheila O'Connell  
Caroline Ogunsola  
Zara Hosany (Re-elected)  
Mary Phillips (Re-elected)

- 2.4 The Council also welcomed the following new appointed Governors:

Neil Wilson	Education (re-appointed to a different role)
Rehana Ameer	City of London Local Authority
Denise Jones	Tower Hamlets Local Authority

- 2.5 The Council will be holding elections for a new Deputy Chair in January as Zara Hosany stepped down as a public Governor in September to accept a position as a staff member of ELFT, therefore her tenure as Deputy Chair ceased. Norbert Lieckfeldt, Acting Assistant Deputy Chair, has been the Acting Deputy Chair.
- 2.6 In December, the Significant Business Committee will be developing a Governor criterion which will inform their future consideration of bids and opportunities. In February 2018 the Committee will be considering the due diligence around the

Trust's tender for community services in Bedfordshire. The outcomes of this will come back to the Council and subsequently the Board for consideration.

2.7 The Council noted the Board's new meeting schedule for 2018 and in order to ensure effective reporting and attendance, decided to keep Council meetings to the same schedule as before (3<sup>rd</sup> Thursday in January, March, May, July, September and November.) As the Board will now also be meeting in those months, the outcomes from the Council will be reported to the Board at its Board Development Event, and the Board's response to this would be captured in the Chair's report which would come to the subsequent Board meeting.

2.8 Finally, the Council held a celebratory event in honour of those Governors who had left during 2017 namely:

Irene Harding (staff)

Olusola Ogbajie (staff)

Maria Eyres (staff)

Amy Whitelock Gibbs (Appointed Tower Hamlets)

Dhruv Patel (Appointed City of London)

Juliet Muzawazi (staff)

Sam Ali (staff)

2.9 On behalf of the Board, Navina Evans expressed deep appreciation for the Council of Governors and thanked the departing Governors for their contributions to the Trust. My thanks to Maria and Olusola for presenting on their experiences as a Governor.

### **3.0 Chair's Activities**

3.1 During the last two months I have been fortunate in contributing to discussions on building an inclusive NHS. At the NHS Equality and Diversity Council we focused on how to illustrate impact of the different strands of the group's work and at the Workplace Race Equality Scheme Annual Conference, I participated with a range of high profile speakers on how we can embed inclusion within NHS culture. A subsequent NHS Frontline Forum I attended enabled staff at all levels to consider how the NHS could make this inclusion meaningful for them. The outcome of their deliberations will inform national strategies. Within the Trust I am looking forward to our 'Disability as an Asset' Staff Conference, an event that has a range of external and internal speakers and seeks to inform our revised Equality and Inclusion Strategy.

3.2 My two highlights have been the Staff Awards and 'Hearing Things'. Once again, we were able to celebrate the amazing dedication, ingenuity and compassion of our staff, my congratulations to all the winners and to every staff member who give their all each day. Hearing Things was a powerful performance by service users and staff in partnership with Playing On Theatre Company and the Theatre Royal Stratford East. It sparked much audience debate and a series of workshops with our staff and service users is leading to a second performance on 3 December.

- 3.3 The Non-Executive Directors undertook a group visit to our Child and Adolescent Mental Health Services in Bedfordshire, Luton and East London and to our Pathway to Recovery (P2R) substance misuse treatment service in Bedfordshire. Mary will provide a verbal update at the Board meeting.
- 3.4 It has also been a time of shared learning. Navina and I met with our counterparts from Norfolk and Suffolk to scope and agree the nature of our new buddy arrangement and also with colleagues from Guys and St Thomas to discuss ELFT's systematic approach to Quality Improvement.
- 3.5 I also met with our new Freedom to Speak Up Guardian Ade Dosunmu and separately with Kim Holt, who, based on personal experience, is involved in supporting whistleblowing nationally. Both conversations have helped me understand the importance of creating an environment where staff feel able and are supported to raise and also to resolve concerns.

#### **4.0 Action Being Requested**

- 4.1 The Board is asked to **RECEIVE** and **NOTE** the report