

REPORT TO THE TRUST BOARD: PUBLIC
25 July 2019

Title	Chair's Report
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Purpose of the Report:

The report informs the Board of key points arising from the Council of Governors discussions and the Chair's most significant activities including Non-Executive Director visits to services.

Summary of Key Issues:

To receive feedback on Governor discussion and key strategic points arising from Chair and Non-Executive Director activity.

Strategic priorities this paper supports (Please check box including brief statement)

Improved experience of care	<input checked="" type="checkbox"/>	Council of Governors impact on the development of new services and ways of working, such as 'Hello, My Is' is evidenced
Improved population health outcomes	<input checked="" type="checkbox"/>	Council of Governors continued focus on delivering effective prevention and integrated care will enable the Trust to better understand how the wider community will wish it to deliver population health
Improved staff experience	<input checked="" type="checkbox"/>	Consultation with Governors has highlighted additional areas within which the Trust can improve the experience of staff
Improved value	<input checked="" type="checkbox"/>	Governor focus on outcome measures within population health will enable us to better understand value created.

Committees / Meetings where this item has been considered:

Date	Committee / Meeting
11 th July 2019	Council of Governors

Implications:

Equality Analysis	Positive impact on equality through a focus on ensuring that most vulnerable communities benefit from Population Health initiatives.
Risk and Assurance	Ensuring effective engagement of our wider community through the Council of Governors supports assurance and the identification of risk.
Service User / Carer / Staff	Understanding of our strategic challenges and best practice in IAPT services will assist the Trust to improve care
Financial	There are no current financial implications
Quality	Sharing knowledge about Co-Production with others will inform our own practice, ensuring our decisions are driven by those who use our services and their definition of recovery.

Supporting Documents and Research material

a.
b.

1. Background/Introduction

- 1.1. This report informs the Board of the Council of Governors key conclusions so that the Council views inform Board decisions. It also provides information on the Chair's main activities and strategic outcomes of Non-Executive Director visits as part of the Board's commitment to public accountability.

2. Council of Governors

- 2.1. To enable there to be sufficient time for debate and for this debate to be informed by recently held Suicide Prevention Conferences, the Council of Governors deferred their consideration of the Trust's work on suicide prevention to their September meeting. Instead they considered what their strategic priorities should be for the year November 2019 to October 2020.
- 2.2. Governors decided to retain three areas of focus from this current year;, Staffing, Integrated Care and Population Health but each with a different emphasis. On Staffing the Council have decided to focus on recruitment and retention, including internal movement, reflecting on the impact on care, along with a focus on non-permanent staff and the training and development of all staff. Within Integrated Care the Council wish to focus on a strategic stocktake of where ELFT is now and where we are heading as part of local and regional systems and what is our specific role within this is and should be. This will include a deep dive into how we successfully are working together in partnership to assist in a smooth discharge. The Council consideration of Population Health will focus on poverty and equality, how our partnerships are assisting in identifying and responding to unmet need and supporting local authorities who are struggling.
- 2.3. The two remaining themes are Young People and Transition. For young people there is an emphasis on prevention and early intervention, whether we should be considering a Recovery College for Young People and assuring ourselves that increased investment in CAMHS is achieving maximum value. The Transition theme covers a range of transitions, from secure to non-secure, from child to adult and on discharge, with a particular interest in suicide prevention.
- 2.4. In considering the above themes the Council was concerned to ensure a focus on Community Health Services, Autism and learning disability services, access to services including waiting times and with digital innovation as an enabler featuring as a cross cutting theme. There were some items that may be better for a workshop or committee session, for example how we can better communicate the transformation of services could be considered by the Communication and Engagement Committee and the violence reduction could be a workshop.
- 2.5. The Council also strengthened it approach to engagement with a Trust wide framework for Borough/Service Director meetings and frameworks for site visits and Stakeholder Lunch Meetings. They also strengthened the way in which they hold the Trust to account by taking over chairing of the Significant

Business Committee and ensuring that the Governors Assurance Framework was aligned to the Trust Strategic Outcomes.

3. Chair and Non-Executive Directors' Activities

- 3.1. This has been a period of much strategic policy change nationally and regionally and much of my time has been spent in meetings considering the potential impact and opportunity for the Trust. With the NHS Long Term Plan and the Interim NHS People Plan, ELFT is in a strong position as much of their content is aligned to the Trust's strategy and ELFT has been active participants. The influence and impact of other policy, particularly in relation to the work of the regions, the responsibilities of Sustainability and Transformation Partnerships and the development of Primary Care Networks needs more reflection. It is unfortunate that the influence of the regions has been more keenly reported in decisions around balancing budgets, with the impact on the Trust to be discussed under the finance report. However, there are other positive elements, such as a London wide approach to achieving race equality or an East of England consideration of workforce issues. It is of note that our Council have identified the need to reflect on ELFT's position in the emerging structure and this will be a topic for a Board development event.
- 3.2. One of my highlights was the Annual NHS Confederation Conference where I co-hosted the Co-Production workshop with Adrian Curwen our service users, Within ELFT we are still striving to ensure that we are truly and systematically recovery focused and that co-production is evident in all areas of our work but the reception we received illustrates that our approach is still cutting edge. Although this is not a reason to rest! I take this opportunity to thank Adrian for being so willing to travel so far and to manage to impart such wisdom in so short a space of time.
- 3.3. There has been a recent NED group visit to IAPT services, which I will ask the relevant NEDs to report back verbally on at the Board meeting. I wish to end my report by congratulations to two of our number, who's contribution has been formally recognised. Anit has once again been named in the Ethnic Minority Role Model list within the 2019 Executives listing, illustrating his role in purposefully breaking down barriers within the workplace. Navina has been named as one of the 2019 50 Women to Watch in the Female FTSE Board Report and was particularly praised for her 'vision, leadership and clarity. Well done to both.

4.0 Action Being Requested

- 4.1 The Board is asked to **RECEIVE** and **NOTE** the report for information.