

REPORT TO THE TRUST BOARD - PUBLIC
23 FEBRUARY 2017

Title	Chief Executive's Report
Author	Dr Navina Evans, Chief Executive
Accountable Executive Director	Dr Navina Evans, Chief Executive

Purpose of the Report:

The purpose of this report is to provide the Trust Board with the Chief Executive Officer's update on significant developments and key issues for the month. The Board is asked to receive and note this report.

Summary of Key Issues:

This report contains details of awards and recognition and updates on changes and improvements to services across the Trust

Strategic priorities this paper supports (Please check box including brief statement)

Improving service user satisfaction	<input checked="" type="checkbox"/>	Update on projects that improve service user experience
Improving staff satisfaction	<input checked="" type="checkbox"/>	Update on leadership work within the Trust
Maintaining financial viability	<input checked="" type="checkbox"/>	

Committees/Meetings where this item has been considered:

Date	Committee/Meeting
N/A	N/A

Implications:

Equality Analysis	This report has no direct impact on equalities
Risk and Assurance	This report provides an update of activities and issues across the Trust
Service User/Carer/Staff	This paper provides an update on activities that have taken place across the Trust involving staff, patients and carers.
Financial	There are no financial implications attached to this report
Quality	This report provides a brief update on the work taking place across the Trust to support the delivery of the Quality Improvement Strategy

1.0 Purpose

- 1.1 The purpose of this report is to provide the Trust Board with the Chief Executive Officer's update on significant and key issues.

2.0 Tower Hamlets Community Learning Disability Team

- 2.1 Staff in the Tower Hamlets Community Learning Disability Service had a crash course on the ways of ELFT at a Welcome event on 1 February which took place at the Bancroft Road Library at Mile End. The team had a mini induction and met key people in the Trust who they will come into contact with. The Community Learning Disability Service is an integrated team of health staff and social workers who assess and support people who live in Tower Hamlets with a learning disability, their families and carers. They aim to help individuals to be as independent as possible by offering advice, therapy and practical support.

3.0 Awards

- 3.1 KeolisAmey Docklands has won a UK Rail Industry Award in partnership with the Trust for the Back on Track project in the Corporate Social Responsibility category. UK Rail Industry Award recognise outstanding achievements and initiatives which can be rolled out across the railway to improve the industry's longer term success and sustainability. More than 130 individual organisations entered this year's awards with over 1,000 rail industry professionals in attendance.
- 3.2 The Mental Health Street Triage team operating across Bedfordshire and Luton has been shortlisted for a national award. The service is in the running for a prestigious Health Service Journal (HSJ) Value in Healthcare award. The team is just one of eight in the shortlist, whittled down from 1,500 entries, and winners will be announced at a glittering ceremony at Grosvenor House in London on 24 May.

4.0 Newham Day Hospital

- 4.1 There has been interest and publicity around some proposed service changes happening around the Trust. This includes Newham Day Hospital where we propose to make changes to provide care through our home treatment teams. That will allow us to look after more patients in a way most prefer. We are planning to offer some provision at our home treatment team base for people to come and see staff and have a hot meal. If any patients or carers are still concerned we are more than happy to discuss their specific needs with them.

5.0 Service changes in Luton and Bedfordshire

- 5.1 The Trust plans to relocate Keats Ward, an inpatient ward for female patients, from the ageing and ill-suited Weller Wing at Bedford Hospital to Townsend Court in Houghton Regis. Townsend Court is a bright and modern purpose-built acute inpatient unit with a garden for patient use that will provide a hugely improved therapeutic environment for Keats Ward patients. As part of the relocation project it is proposed that patients from Townsend Court older people's acute inpatient assessment unit will subsequently be

cared for at Fountains Court in Bedford Health Village or supported through clinically appropriate discharge back into the community.

6.0 Service changes in MHCOP Directorate

6.1 The Trust is working towards the integrated care strategy of delivering services around patients. The provision of services in Luton and Bedfordshire has taken the approach to deliver mental health services for adults and older adults in an integrated way. The Trust model for service delivery for older Adults in East London has favoured a standalone directorate. This has served the ability to provide focussed support for older adults but has resulted in creating alternative boundaries for care provision. Following the benefits the Trust has derived from the delivery of the integrated services in Bedfordshire and Luton the Trust has started developing a similar model in East London. The development in East London has raised the need to maintain the benefits a standalone service provides in addition to deriving the benefits that can be derived from an integrated care service. In view of this, following staff consultation the Trust will look at providing an overarching integrated model of service in East London for older Adults. The operational management of this will be within the Adult Directorates. The Trust will also be creating a virtual older adults network and maintaining the older Adults lead role across the Trust to continue the development of good practice within older adult services.

7.0 Review of inpatient rehabilitation care in Luton

7.1 A review of how to best support service users who currently receive inpatient rehabilitation care has been undertaken by Luton Mental Health and Wellbeing Service. Associate medical director for recovery & wellbeing Lucja Kolkiewicz, an experienced psychiatrist familiar with this client group, has undertaken the review. It included exploring the suitability of residential, supported placements and other forms of community support and accommodation for people requiring rehabilitation who have enduring mental health problems and associated behavioural issues. Following her review the Trust launched a 30 day staff consultation on Monday 13 February to move towards a progressive, community-based model of care and away from the bed-based inpatient service provided currently in 105 London Road.

8.0 Sustainable Transformation Partnership (STP) in Luton, Beds and Milton Keynes

8.1 Public meetings have been held across Bedfordshire to help start shaping the future face of healthcare across the region. Healthwatches in Luton, Central Bedfordshire, Bedford Borough and Milton Keynes have hosted open forums for people to be involved in the Bedfordshire, Luton and Milton Keynes Sustainability and Transformation Plan (BLMK STP). A draft (BLMK) sustainability and transformation plan (STP) was published in November and outlines the aims of the project.

9.0 Forthcoming Annual QI Conferences

9.1 We're encouraging staff to join us for our annual Quality Improvement (QI) Conferences in Bedfordshire & Luton, on Tuesday 7 March 2017 and London on 31 March 2017.

10.0 LGBT history month

10.1 The Trust is celebrating LGBT History Month throughout February. This is an opportunity for us to make the Trust a better place to work for everyone. The LGBT agenda is a priority for ELFT. This is demonstrated by our commitment to ensure that the working environment is free from all prejudices and barriers for our LGBT staff and service users.

11.0 'CARTER PROGRAMME' – Community and Mental Health extension

11.1 As Lord Carter was compiling and finalising his report into operational productivity and performance in NHS acute hospitals, he was contacted by many community and mental health trusts who expressed their willingness to be involved in a similar detailed approach. NHS Improvement has now commenced the review into community and mental health trusts, building on the approach of the original report, and with involvement from the Trust. The process will look to understand how mental health and community health trusts operate and what good looks like.

12.0 Action being requested

12.1 For the Board to **RECEIVE** and **NOTE** this report.