

REPORT TO THE TRUST BOARD- PUBLIC
14 SEPTEMBER 2017

Title	Chief Executive Officer's Report
Author	Dr Navina Evans, Chief Executive
Accountable Executive Director	Dr Navina Evans, Chief Executive

Purpose of the Report:

The purpose of this report is to provide the Trust Board with the Chief Executive Officer's update on significant developments and key issues over the past two months. The Board is asked to receive and note this report.

Summary of Key Issues:

This report provides a brief update on the Trust's Quality Improvement Strategy. It also contains details of the CQC inspections of the Trust, awards and recognition and updates on changes and improvements to services across the Trust. The report provides a brief update on national/ regional issues.

Strategic priorities this paper supports (Please check box including brief statement)

Improving service user satisfaction	<input checked="" type="checkbox"/>	Update on projects that improve service user experience
Improving staff satisfaction	<input checked="" type="checkbox"/>	Update on leadership work within the Trust.
Maintaining financial viability	<input type="checkbox"/>	

Committees/Meetings where this item has been considered:

Date	Committee/Meeting
N/A	N/A

Implications:

Equality Analysis	This report has no direct impact on equalities.
Risk and Assurance	This report provides an update of activities and issues across the Trust.
Service User/Carer/Staff	This paper provides an update on activities that have taken place across the Trust involving staff, patients and carers.
Financial	There are no financial implications attached to this report.
Quality	This report provides a brief update on the work taking place across the Trust to support the delivery of the Quality Improvement Strategy.

Supporting Documents and Research material

a. N/A

Glossary

CCG	Clinical Commissioning Group
CMHTs	Community Mental Health Teams
CQC	Care Quality Commission
QI	Quality Improvement

1.0 Purpose

- 1.1 The purpose of this report is to provide the Trust Board with the Chief Executive Officer's update on significant developments and key issues.

2.0 Meeting Key Stakeholders

- 2.1 Chief executive Dr Navina Evans had a positive meeting with Mohammad Yasin, the new MP for Bedford and Kempston on 9 August, discussing a wide range of topics including hospital services, staff recruitment and mental health awareness.
- 2.2 Bedfordshire's Path 2 Recovery (P2R) team welcomed Andrew Selous, MP for South West Bedfordshire to their service on 13 July. He visited the offices to learn more about the work of the service as he researches drug addiction and substance misuse in his constituency and across the country.
- 2.3 Chris Hopson, CEO of NHS Providers visited ELFT on 10 August to gain a greater understanding of the work of the trust and how NHS providers can assist. NHS Providers is a membership and trade association for NHS Foundation trusts providing acute, ambulance, community and mental health services. Chris first met with the CEO and Chair before visiting the Coborn Centre for Adolescent Mental Health in Newham.
- 2.4 Niall Dixon, Chief Executive of the NHS Confederation visited the Trust on 29 August to meet with the executive team and visit services. The NHS Confederation is a membership body that brings together and speaks on behalf of organisations that plan, commission and provide NHS services.
- 2.5 The Mother and Baby Psychiatric Unit hosted a visit from Dr Jo-Anne Black, the Programme Director for Perinatal Mental Health in NHS England. Dr Black is also a Consultant Perinatal Psychiatrist who is developing a Mother and Baby Unit (MBU) in Exeter.

3.0 Launch of Central Hub for Community Mental Health Services in Bedford

- 3.1 The doors have opened to a central hub for mental health community services in Bedford. ELFT has completed an extensive refurbishment of Florence Ball House at Bedford Health Village in Kimbolton Road.
- 3.2 The Trust provides mental health services in Bedfordshire and has invested nearly £1m in the project to create a single base of operation for its community services.
- 3.3 The site is now home to Bedford Older People's Community Mental Health Team (CMHT), Bedford East CMHT, Bedford West CMHT, Bedford Memory Assessment Service (MAS) and Bedford Assertive Outreach Team (AOT). The services include integrated administration support, psychology, occupational therapy, medical support previously provided through outpatient appointments at Bedford Hospital's Weller Wing, Bedford Physical Health Clinic, a Denzapine clinic and a depot clinic.

- 3.4 The modernised building also includes a new-look café run by service users, therapy rooms and increased hot-desking spaces to provide greater opportunities for flexible working for the busy clinical teams. The site also has a large car park.

4.0 City of London Mental Health Street Triage Service Launched

- 4.1 A 'blue light' initiative to ensure people in the City of London experiencing a mental health crisis have fast access to care has been launched by the Trust and City of London Police. The pilot Mental Health Street Triage (MHST) service consists of an occupational therapist and social worker who travel with police officers to incidents where there is an immediate threat to life flagged by the 999 control room – someone threatening to self-harm, or commit suicide – or where a third party has contacted the police or ambulance and expressed concern for someone.
- 4.2 The triage is designed to deliver fast and efficient access to care and avoid unnecessary 'Section 136' detentions in a place of safety under the Mental Health Act. The place of safety is usually a specialist suite in a hospital setting, where patients are formally assessed by mental health professionals

5.0 Chief Nurse/Deputy Chief Executive Jonathan Warren to Leave ELFT

- 5.1 Jonathan Warren, ELFT's Chief Nurse/Deputy Chief Executive has announced his intention to leave the Trust to take up a new role at Surrey and Borders Foundation Trust as their Deputy Chief Executive and Chief Nurse.
- 5.2 Jonathan has practically grown up in the Trust. He joined mental health services in 1989 as a ward manager in Hackney and, apart from a couple of interruptions to leave to study, and later to work in Pentonville Prison, his career has developed in ELFT.
- 5.3 During his time here, Jonathan established the Joint Institute of Mental Health Nursing with City University. He founded the Butabika Link alongside Dr Nick Bass. And he was the lead for our CQC assessment which resulted in our 'Outstanding' rating.
- 5.4 An advert for a temporary replacement went out internally on 14 August for a 6 month interim appointment whilst the Trust makes a permanent appointment.

6.0 Newham Health Visiting Service/Family Nurse Partnership Leave ELFT

- 6.1 On 1 August, 170 health visitors, nursery nurses and admin staff in Newham transferred to Newham Council who will be providing the health visiting service going forward. The Trust wrote to all staff to thank them for their hard work in the Trust and wish them well for the future.

7.0 Newham Musculoskeletal (MSK)

7.1 This partnership is across ELFT, Barts, Homerton and primary delivery of all services across the pathway with the aim of treating residents in the most appropriate setting.

8.0 Trust Services Shortlisted for National Awards

8.1 Memory services in Tower Hamlets, City and Hackney and Newham have been shortlisted for a Royal College of Psychiatry Award for improvements they have introduced to streamline the patient's journey from referral to diagnosis for people with memory issues.

8.2 The Butabika Link has been shortlisted for Health Service Journal Award in the International Health Partnership award category for their pioneering working with Butabika Hospital in Uganda. The winners will be announced on 22 November 2017.

9.0 The Big Conversation

9.1 ELFT has concluded its 'Big Conversation' consultation with staff. Over 700 staff have been involved in sharing their thoughts of the strengths of ELFT and ways that the Trust needs to change to deliver better care in the future.

9.2 The consultation will now turn to external stakeholders to gain their views, discuss issues of importance to them, understand expectation and agree priorities - to help to shape the Trust's strategy for the coming years.

10.0 BLMK STP Communications Champion

10.1 ELFT, represented by Dr Navina Evans, is to be the STP Communications Champion for Bedfordshire, Luton and Milton Keynes Sustainable Transformation Plan.

11.0 New Adolescent Psychiatric Intensive Care Unit (PICU)

11.1 The Coborn Adolescent Centre for Mental Health are developing a new 12 bedded PICU on the site of the Newham Centre for Mental Health. The new ward will open in December and our service users have agreed to name it Galaxy Ward.

12.0 Action being requested

12.1 The Board is asked to **RECEIVE** and **NOTE** this report.