

REPORT TO THE TRUST BOARD- PUBLIC
19 OCTOBER 2017

Title	Chief Executive Officer's Report
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Purpose of the Report:

The purpose of this report is to provide the Trust Board with the Chief Executive Officer's update on significant developments and key issues over the past two months. The Board is asked to receive and note this report.

Summary of Key Issues:

This report provides a brief update on the Trust's Quality Improvement Strategy. It also contains details of the CQC inspections of the Trust, awards and recognition and updates on changes and improvements to services across the Trust. The report provides a brief update on national/ regional issues.

Strategic priorities this paper supports (Please check box including brief statement)

Improving service user satisfaction	<input checked="" type="checkbox"/>	Update on projects that improve service user experience
Improving staff satisfaction	<input checked="" type="checkbox"/>	Update on leadership work within the Trust.
Maintaining financial viability	<input type="checkbox"/>	

Committees/Meetings where this item has been considered:

Date	Committee/Meeting
N/A	N/A

Implications:

Equality Analysis	This report has no direct impact on equalities.
Risk and Assurance	This report provides an update of activities and issues across the Trust.
Service User/Carer/Staff	This paper provides an update on activities that have taken place across the Trust involving staff, patients and carers.
Financial	There are no financial implications attached to this report.
Quality	This report provides a brief update on the work taking place across the Trust to support the delivery of the Quality Improvement Strategy.

Supporting Documents and Research material

a. N/A

Glossary

CCG	Clinical Commissioning Group
CMHTs	Community Mental Health Teams
CQC	Care Quality Commission
QI	Quality Improvement

1.0 Purpose

- 1.1 The purpose of this report is to provide the Trust Board with the Chief Executive Officer's update on significant developments and key issues.

2.0 Ministerial Visit: Minister for Care and Mental Health Visits the Coborn

- 2.1 Jackie Doyle-Price, Minister for Care and Mental Health and MP for Thurrock, visited the Coborn Centre for Adolescent Mental Health on 14 September to gain insight into the issues and pressures impacting on the mental health of young people.
- 2.2 The Minister had a tour of the unit by a young service user and had an opportunity to speak to specialist staff and therapists to understand the types of issues young people are struggling with. She spent time with a group of young people, and later, with some parents to understand the issues leading up to admission from their perspective.
- 2.3 Following the visit, the Minister said: she was very impressed by the people she met at the Coborn Centre. She said, *"The staff clearly care a lot about the young people, and the young people themselves were incredibly impressive, they showed real maturity with how they spoke about their experiences and I'm grateful that they took the time."*

"I was especially struck by how one young person said that the staff at the Centre were open to learning from the young people too – that kind of openness is so important in a place like Coborn."

3.0 Irish National Clinical Advisor for Mental Health Visit to ELFT

- 3.1 On 15 September, ELFT hosted a visit from Dr Philip Dodd, the Irish National Clinical Advisor for Mental Health, and a delegation of leaders in mental health and social care from the Irish Republic. They visited the Tower Hamlets Community Learning Disability Service, clinically-led by Dr Ian Hall, and the Child Neurodevelopmental Service, clinically-led by Dr Helen Bruce.
- 3.2 Their interest in visiting ELFT followed on from these services being cited as an example of good practice in the Department of Health's Transforming Care guidance. They were particularly interested in how people with a learning disability in the borough are supported to use mainstream mental health services.

4.0 Second Cohort of Think Ahead Social Workers Join ELFT

- 4.1 We welcomed our second group of Think Ahead trainee social workers to the Trust.

- 4.2 ELFT and the Think Ahead charity have partnered for the second year to provide on-the-job training for talented graduates and career-changers to become mental health social workers.
- 4.3 The partnership is run in partnership with Luton Borough Council and the London Borough of Hackney and funded by the Department of Health. The fast-track programme is recognised as one of the country's most competitive graduate career options.
- 4.4 ELFT was selected to partner with the charity based on the Trust's commitment to working on the social aspects of mental ill-health, and ability to provide a structured and supported environment for trainees.

5.0 Chief Medical Officer Leaves for New Role

- 5.1 Chief Medical Officer Dr Kevin Cleary has left the Trust to take up an appointment at North Middlesex University Hospital NHS Trust. He was approached by NHS Improvement to act as their Interim Medical Director. Dr Cleary started his new role on 2 October.

6.0 Interim Chief Nurse Appointed

- 6.1 Lorraine Sunduza has been appointed Interim Chief Nurse for six months following the resignation of Chief Nurse Jonathan Warren.
- 6.2 Lorraine joined the Trust in 2002 as Head of Forensic Nursing, moving to Deputy Director Nursing in 2015
- 6.3 Jonathan Warren will take up a new role at Surrey and Borders Foundation Trust as their Deputy Chief Executive and Chief Nurse in early November.

7.0 Annual Members Meeting and Annual General Meeting

- 7.1 Lord Victor Adebawale CBE and Chief Executive of the charity Turning Point was the keynote speaker at ELFT's Annual General Meeting (AGM) which took place on Thursday 5 October 2017. The event attracted over 100 people.
- 7.2 The Trust is marking its tenth anniversary as a foundation trust. Lord Victor was the first signatory to sign up as a member back in 2007. We now have 10,000 members.
- 7.3 The Trust presented its Annual Report and Accounts for 2016-17. There were a range of questions from the public about STPs, future plans for inpatient services in Bedford Town, ways that people can engage with the Trust, and some warm feedback acknowledging the efforts that the Trust goes to, to involve service users, staff and the public in the running of the organisation.

7.4 The Annual Members Meeting took place prior to the AGM. The audience took part in one of three workshops about the new recovery model adopted by the ELFT, Sustainable Transformation Plans and Community Services.

8.0 World Mental Health Day: 10 October

8.1 The theme for this year's World Mental Health Day was 'Mental Health in the Workplace.'

8.2 The Trust hosted a conference in Stratford Circus for East London employers. This was an opportunity for organisations to share good practice, hear about initiatives introduced to support staff, culminating in a plenary discussion about tackling mental health stigma.

8.3 In Bedfordshire and Luton, staff joined in arts events, exercise and fitness events, a 'smoothie bike ride' and laughter yoga! In London, ELFT staff partnered with other organisations to support a range of events.

8.4 ELFT posted a series of mental health wellbeing tips for staff on the intranet and in the staff bulletin focusing on 1) Self-care (sleep, exercise, breaks, eating regularly), 2) Taking care of others (checking in with colleagues, listening) and 3) Addressing serious issues in the workplace such as bullying, work overload, etc. ELFT tweeted and posted messages throughout the week which were well received and retweeted or adopted by other organisations.

9.0 Flu Campaign

9.1 ELFT launched its staff flu campaign in October to encourage staff to get vaccinated to avoid illness and avoid passing the infection on to others.

9.2 As an additional incentive, the Trust is offering a 'vaccine for a vaccine.' For every flu vaccination administered to a staff member, the Trust will pay the charity Unicef for someone in a developing country to be immunised.

9.3 The Trust has a team of 'Flubusters' who are delivering the flu jab across the organisation. This year there are novelty cut-outs for staff to be photographed as a 'Flubuster', as well as receiving a sticker and a piece of chocolate!

10.0 Action being requested

10.1 The Board is asked to **RECEIVE** and **NOTE** this report.