

REPORT TO THE TRUST BOARD- PUBLIC
14 DECEMBER 2017

Title	Chief Executive Officer's Report
Author	Dr Navina Evans, Chief Executive
Accountable Executive Director	Dr Navina Evans, Chief Executive

Purpose of the Report:

The purpose of this report is to provide the Trust Board with the Chief Executive Officer's update on significant developments and key issues over the past two months. The Board is asked to receive and note this report.

Summary of Key Issues:

This report provides a brief update on the Trust's Quality Improvement Strategy. It also contains details of the CQC inspections of the Trust, awards and recognition and updates on changes and improvements to services across the Trust. The report provides a brief update on national/ regional issues.

Strategic priorities this paper supports (Please check box including brief statement)

Improving service user satisfaction	<input checked="" type="checkbox"/>	Update on projects that improve service user experience
Improving staff satisfaction	<input checked="" type="checkbox"/>	Update on leadership work within the Trust.
Maintaining financial viability	<input type="checkbox"/>	

Committees/Meetings where this item has been considered:

Date	Committee/Meeting
N/A	N/A

Implications:

Equality Analysis	This report has no direct impact on equalities.
Risk and Assurance	This report provides an update of activities and issues across the Trust.
Service User/Carer/Staff	This paper provides an update on activities that have taken place across the Trust involving staff, patients and carers.
Financial	There are no financial implications attached to this report.
Quality	This report provides a brief update on the work taking place across the Trust to support the delivery of the Quality Improvement Strategy.

Supporting Documents and Research material

a. N/A

Glossary

CCG	Clinical Commissioning Group
CMHTs	Community Mental Health Teams
CQC	Care Quality Commission
QI	Quality Improvement

1.0 Purpose

- 1.1 The purpose of this report is to provide the Trust Board with the Chief Executive Officer's update on significant developments and key issues.

2.0 ELFT Wins Bedfordshire Community Service Contract

- 2.1 East London NHS Foundation Trust (ELFT) has been announced as the new provider for Bedfordshire's Community Health Services. Commissioners Bedfordshire Clinical Commissioning Group, Central Bedfordshire Council and Bedford Borough Council have confirmed ELFT as the preferred bidder to provide the services for the next five years.
- 2.2 The annual value of the contract, which is due to start on 1 April 2018, is £39m and covers a range of Community Health Services for children and adults.
- 2.3 The Trust will deliver services in partnership with Cambridgeshire Community Services NHS Trust. (CCS) The new contract is in addition to our existing Bedfordshire services.
- 2.4 ELFT will provide adult community services, which includes specialist nursing, community geriatricians, rapid response and rehabilitation and step-up/step-down beds.
- 2.5 Cambridgeshire Community Services will be subcontracted to provide children's services. This includes the Health Visiting and School Nursing services, community paediatricians, the Looked After Children's Health Team and allied health professionals such as Speech and Language Therapists.

3.0 ELFT to Buddy-up With Suffolk and Norfolk Health Services

- 3.1 NHS Improvement has asked the Trust to buddy up with Norfolk and Suffolk Foundation Trust to provide help and support after they went into special measures for a second time following an inspection by the CQC.
- 3.2 Norfolk and Suffolk Foundation Trust (NSFT) runs mental health services, substance misuse and learning disability services in East Anglia.
- 3.3 The buddying arrangement is designed to be helpful and supportive, and will be about the mutual sharing of best practice. Despite being in special measures, some of NSFT's services were rated outstanding by the Care Quality Commission and ELFT can learn from these.

4.0 Awards

4.1 *ELFT Staff Awards*

The Trust's Staff Awards Ceremony and Party took place on 2 November at The Barbican Centre in the City of London to celebrate the work of our staff. Over 800 staff came together to see teams and individuals from across the Trust honoured for the special contribution they make to patient care and to the working lives of their colleagues.

The event compere was Dr Paul Gilluley, ELFT's Interim Chief Medical Officer, who joined 20 staff drummers from the ELFT Beats and the Olympic Pandemonium Drummers, in opening the event. Staff partied till midnight.

4.2 *MHCOP Memory Service Winning RCPsych Award*

On 6 November, memory services across East London won the Psychiatric Team of the Year award at the Royal College of Psychiatry Awards. The award was won in recognition of service improvements that have streamlined the patient journey from referral to diagnosis for people with memory issues.

4.3 *Butabika-East London Link Wins HSJ Award*

On 23 November, the Butabika East London Link scooped the prestigious International Health Partnership Award at the HSJ Awards in recognition of our educational partnership work in Uganda. The collaboration has been instrumental transforming mental health practices in Uganda with a focus on training and development, service user involvement and advocacy

4.3 *CAMHS Service User shortlisted for a Young People of the Year award*

Bedfordshire & Luton service user, Roshni Patel won the Young People of the Year award in recognition of her work raising awareness of mental health issues and also her research work with a national governing body on Eating Disorders.

5.0 Non-Executive Director in FT Top 20 LGBT+ Influential People

5.1 ELFT Non-Executive Director Ken Batty has been voted into the top 20 in the Financial Times 2017 OUTstanding Leading Public Sector LGBT+ Executives list.

5.2 As well as his work at ELFT, Ken is a lay member of the Speaker's Committee for the Independent Parliamentary Standards Authority. He is actively involved in lobbying political bodies on the importance of LGBT+ inclusion, and the need for a more open and diverse culture across industries.

6.0 Two New Deputy CEO roles

6.1 ELFT has two new Deputy Chief Executives to replace Jonathan Warren who left the Trust in early November.

6.2 Chief Financial Officer Steven Course will be Deputy CEO for Bedfordshire and Luton while Chief Operations Officer Paul Calaminus will hold the same role for London. Both will continue with their existing portfolios.

6.3 Splitting the role will allow both deputies to engage with partners and stakeholders, reflecting the growing need for ELFT to take an active role in both of these health systems.

7.0 Interim Chief Medical Officer Appointed

7.1 Dr Paul Gilluley has been appointed interim Chief Medical Officer for 6 months while recruitment to the permanent role is underway. Dr Gilluley was previously Head of Service for Forensic Services.

7.2 Dr Kevin Cleary, the previous Chief Medical Officer left the Trust to take up an appointment at North Middlesex University Hospital NHS Trust.

7.3 Dr Philip Baker, Consultant Psychiatrist and Clinical Director for Forensic Services has been appointed as the Interim Head of Forensic Services.

8.0 Freedom to Speak Up Guardian

8.1 Our new Freedom to Speak Up Guardian, Ade Dosunmu started on 16 October 2017. Ade is a mental health nurse who worked for ELFT as a ward manager in City & Hackney. A separate report on Freedom to Speak Up Guardian activity is elsewhere on the agenda.

9.0 MP Joins Bedfordshire Carers Conference

9.1 Rt Hon. Alistair Burt, MP for North East Bedfordshire joined more than 150 of Bedfordshire's unpaid family carers gathered at the Rufus Centre in Flitwick to attend the first Carers Conference to be held in Bedfordshire.

9.2 The conference on 17 November had the theme of Carer Resilience and Wellbeing and was organised by the Carers in Bedfordshire charity in partnership with the Trust.

9.3 Keynote speakers were Emily Holzhausen OBE, Director of Policy and Public Affairs, Carers UK and Dr Johan Schoeman, Consultant Psychiatrist, Older People, at ELFT.

10.0 Hackney MP Visits Dementia Services

10.1 In October, Diane Abbott, Shadow Home Secretary, and MP for Hackney North and Stoke Newington, visited Felstead Street where the Hackney memory clinic and the Alheimers Society are based to learn about the local support services available for people with dementia. There are nearly 1,300 people living with dementia in Hackney.

10.2 Staff from the City and Hackney Alzheimer's Society and the Trust's (award winning!) memory service welcomed Ms Abbott to the memory clinic. People living with dementia and their carers from Ms. Abbott's constituency were invited to discuss their experience of living with the condition.

11.0 Farewell to Shine and Sexual Health Services

11.1 The contract for Sexual Health services in Newham transferred to Barts Health on 1 December 2017. Chief Executive Dr Navina Evans wrote to all the staff to thank them for their contribution to the work of ELFT and wish them well going forward. A leaving lunch took place during their last week.

12.0 New NHS England Blog by ELFT CEO

12.1 NHS England launched a new blog on the NHS England website written by Dr Navina Evans.

- 12.2 Her first post was titled 'Learning from those we care about'. The post can be viewed here: <https://www.england.nhs.uk/author/navina-evans/>

13.0 CQC Visits Update

- 13.1 The CQC contacted the Trust to notify us that they plan a focussed inspection of our working age adult mental health wards in Luton and Bedfordshire on 8th and 9th November. The main purpose of the visit related to concerns about serious incidents that had occurred on Ash Ward, and to review ELFT's response to date. 12 people carried out the inspection on all the wards. This involved interviewing staff, service users, inspecting the environment and reviewing clinical notes.
- 13.2 Preliminary verbal feedback was given to the executive and local teams on Friday 10 November 2017. A written report is expected 6 weeks post visit.
- 13.3 On 13 November 2017, the Trust received a Provider Information Request from the CQC. This is a precursor to a Trust wide CQC inspection visit. The visit will not be a full comprehensive visit but will comprise of review of core services.

14.0 Action being requested

- 14.1 The Board is asked to **RECEIVE** and **NOTE** this report.