

REPORT TO THE TRUST BOARD - PUBLIC
11 July 2018

Title	Chief Executive Officer's Report
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Accountable Executive Director	Dr Navina Evans, Chief Executive

Purpose of the Report:

The purpose of this report is to provide the Trust Board with the Chief Executive Officer's update on significant developments and key issues over the past two months. The Board is asked to receive and note this report.

Summary of Key Issues:

This report provides a brief update on the Trust's Quality Improvement Strategy. It also contains details of the CQC inspections of the Trust, awards and recognition and updates on changes and improvements to services across the Trust. The report provides a brief update on national/ regional issues.

Strategic priorities this paper supports (Please check box including brief statement)

Improved patient experience	<input checked="" type="checkbox"/>	New strategy sets out that this area is a key goal
Improved health of the communities we serve	<input checked="" type="checkbox"/>	New strategy sets out that this area is a key goal
Improved staff experience	<input checked="" type="checkbox"/>	New strategy sets out that this area is a key goal. Efforts to support new staff in community services in Beds.
Improved value for money	<input checked="" type="checkbox"/>	New strategy sets out that this area is a key goal

Committees/Meetings where this item has been considered:

Date	Committee/Meeting
N/A	N/A

Implications:

Equality Analysis	This report has no direct impact on equalities.
Risk and Assurance	This report provides an update of activities and issues across the Trust.
Service User/Carer/Staff	This paper provides an update on activities that have taken place across the Trust involving staff, patients and carers.
Financial	There are no financial implications attached to this report.
Quality	This report provides a brief update on the work taking place across the Trust to support the delivery of the Quality Improvement Strategy.

Supporting Documents and Research material

a. N/A

Glossary

CCG	Clinical Commissioning Group
CMHTs	Community Mental Health Teams
CQC	Care Quality Commission
QI	Quality Improvement

1.0 Purpose

1.1 The purpose of this report is to provide the Trust Board with the Chief Executive Officer's update on significant developments and key issues.

2.0 Trust retains 'Outstanding' Care Quality Commission (CQC) rating

2.1 The Care Quality Commission (CQC) formally announced on Monday 25 June 2018 the Trust had retained its 'Outstanding' rating.

2.2 The rating has been confirmed after CQC inspectors visited the Trust in March and April 2018.

2.3 They assessed the quality of three core mental health services:

- Community mental health services for people with learning disabilities or autism
- Wards for people with learning disabilities or autism
- Forensic inpatient/secure wards

2.4 Inspectors also looked specifically at management and leadership to answer the key question: Is the trust well led?

2.5 The Trust's overall rating remains Outstanding. The CQC has also rated the trust as Outstanding for being caring, responsive to people's needs and well-led and as Good for being safe and effective.

2.6 The Trust was first rated Outstanding in 2016.

2.7 The CQC said it found a trust board that was dynamic, visionary and confident in performing its role and committed to ensuring that patients received the best care possible by fostering an open, no blame culture with a willingness to address any concerns raised and learn when things went wrong.

2.8 Inspectors noted the involvement of patients and carers remained central to the work of the trust. Patients were supported to express their wishes and to be active participants in meetings where their care was discussed.

2.9 Inspectors found the trust had addressed most of the areas where improvements were needed from the last inspection in 2016 and had made particular improvement in the forensic inpatient/secure wards core service which is now rated Outstanding

3.0 Trust Chair Awarded CBE in Queen's Birthday Honours

3.1 The Chair of the Trust, Marie Gabriel, has been awarded a CBE in the Queen's Birthday Honours 2018 in recognition of her services to the NHS and dedication to promoting equality.

3.2 Marie took up her first Board level role aged 23 and has worked in senior roles in health, local government and the voluntary sector ever since. She was appointed to the ELFT Board in 2012.

3.3 Marie continues to have a defining role, on how the NHS works with patients, secures equality and improves services. Of significant impact is her NHS equalities work. She has worked nationally and regionally with the Appointments Commission, Trust Development Authority and NHS improvement and with individual Chairs to recruit diverse Non-Executive Directors and support Board leadership.

3.4 Marie currently chairs the Workforce Race Equality Standard Strategic Advisory Group, with a unique focus on supporting the NHS to embed equality.

4.0 Barnet Speech and Language Therapy Service for Children and Young People

4.1 The Barnet Speech and Language Therapy Service for Children and Young People is to transfer to North East London NHS Foundation Trust (NELFT) from September 2018.

4.2 Work is underway to ensure the transfer goes smoothly so that everything is in place for the start of the autumn school term.

4.3 The Barnet team joined ELFT in 2014 becoming part of the Specialist Services Directorate.

4.4 They are based in Edgware Community Hospital, schools, children's centres and other health bases across Barnet.

4.5 The team are already beginning to engage with NELFT to plan for the future integrated Paediatric therapy service. A Quality half day has been held to begin to plan for the safe transition of service users and staff teams.

5.0 New Intervention Hub for City of London Homeless

5.1 A new 'intervention hub' helping vulnerable and homeless people in the City of London has opened providing services such as rehab support and emergency accommodation.

5.2 The police will invite people to attend the 'hub', which will be run fortnightly, by giving them an 'intervention notice'. This notice explains where the 'hub' will be and what services are available as well as more information about the initiative and why it is running.

5.3 The initiative is being run by a number of organisations including the City of London Police, City of London Corporation, St. Mungo's, Westminster Drug Project, and ELFT. It aims to help anyone sleeping rough in the City by securing them accommodation, obtaining important medical assistance for their mental health and wellbeing and finding drug and alcohol addiction support.

5.4 For those people with local connections outside of the City of London, swift referral into neighbouring services will be provided.

6.0 Raising and Acting on Concerns within ELFT

6.1 The Trust is committed to ensuring all staff feel confident in raising any concerns they have and that managers are trained to provide appropriate support.

6.2 As part of this ongoing work ELFT's Freedom To Speak Up Guardian held an event to help managers discuss ways to help further develop the culture of speaking up in the workplace.

6.3 'Raising and Acting on Concerns: A share and learn conference for managers' was held on Wednesday 27 June 2018. The conference was well attended, and generated a list of common themes and actions that will further promote speaking up and enable effective resolution of concerns.

7.0 NHS 70 Celebrations

7.1 The Trust was set to join with NHS partners across the country to celebrate the 70th Anniversary of the founding on the NHS on 5 July 2018.

7.2 ELFT staff had been filmed as part of a series of NHS England films to be issued in the weeks leading up to the 5 July, two staff were nominated to represent the Trust and attend a Westminster Abbey celebration and we had nominated staff for Windrush Awards. Dr Evans hosted a tea party with staff who share a birthday with the NHS and ELFT was joining with local NHS trusts to work with local and national media to promote services.

8.0 Renaming of Trust Headquarters in Memory of Dr Robert Dolan

8.1 The Trust is officially renaming its Alie Street headquarters in memory of Dr Robert Dolan.

8.2 Dr Dolan led the Trust as Chief Executive from 2006-2016 and he passed away following retirement in 2016.

8.3 Under his leadership the Trust went from strength to strength and ELFT was rated 'Outstanding' by the CQC for the first time shortly before he retired.

8.4 Signage has been changed to Robert Dolan House and the Trust is hoping to arrange an official renaming ceremony in the autumn with the family of Dr Dolan.

9.0 Transfer of Hackney Integrated Learning Disability Service

9.1 On Monday July 2, 2018, 23 Learning Disabilities staff were due to TUPE transfer from Homerton University Hospital to ELFT.

9.2 These staff comprising Occupational Therapists, Psychologists, Nurses, Physiotherapists, Speech & Language Therapists, Support Workers and a Dietician are all part of the Integrated Learning Disability Service in Hackney, managed by the London Borough of Hackney.

10.0 Freedom to Speak Up (FTSU): Self Review Tool

10.1 NHS Improvement has recently set out its expectations of Boards and Board members in relation to FTSU including the development of a guide and a self-review tool which is aligned to the eight key lines of enquiry set out in the well-led framework.

10.2 The aim of the self-review tool is for Trusts to identify areas for development and improve the effectiveness of their leadership and governance arrangements in relation to FTSU.

10.3 An update report will be presented to the Board in the autumn 2018.

11.0 Action being request

11.1 The Board is asked to **RECEIVE** and **NOTE** this report