

Information Governance

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London
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Website: <https://www.elft.nhs.uk>

28 October 2021

Our reference: FOI DA3665

I am responding to your request for information received 11 January 2021. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Chief Executive: Paul Calaminus

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Request:

To whom it may concern,

Question 1. Please provide the total number of whistleblowing concerns received between 01/03/2019 and 31/08/2019 by East London NHS Foundation Trust

Answer: There have been two whistleblowing concerns received between 1 March 2019 and 31 August 2019.

Question 2. Please provide the total number of whistleblowing concerns received between 01/03/2020 and 31/08/2020 by East London NHS Foundation Trust

Answer: There have been five whistleblowing concerns received between 1 March 2020 and 31 August 2020.

Question 3. Please provide the following information for each whistleblowing concern received by East London NHS Foundation Trust 01/03/2020 and 31/08/2020:

- a. A brief summary of the whistleblowing concern.
- b. Whether any action was taken following the concern, and if so, a brief description of the action taken.
- c. If the person provided the information anonymously (i.e. they did not provide you with their name and/or contact details) please indicate this.

Answer: Please see table below:

A brief summary of the whistleblowing concern.	Whether any action was taken following the concern, and if so, a brief description of the action taken.	If the person provided the information anonymously (i.e. they did not provide you with their name and/or contact details) please indicate this.
One anonymous concern which was copied to CQC	Bullying & Harassment. Not substantiated.	Anonymous
Bullying and Harassment and management practices.	External review undertaken	Anonymous
Recruitment concerns	Withdrawn. Desktop exercise undertaken and not substantiated.	Anonymous.

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A brief summary of the whistleblowing concern.	Whether any action was taken following the concern, and if so, a brief description of the action taken.	If the person provided the information anonymously (i.e. they did not provide you with their name and/or contact details) please indicate this.
<p>Poor staff morale, inequity, poor patient care, documentation Bullying & Harassment Covid 19 concerns Fraud</p> <p>The leadership team is discriminating against BAME staff</p> <p>The interview process is unfair and white staff are telling others that they will process quicker than BAME colleagues</p> <p>There is no career development for BAME staff</p> <p>White staff are making serious medication errors with no consequences while BAME are being put through disciplinary processes and reported directly to the MNC</p> <p>Senior staff members have been recorded/overheard boasting of their power and using it to intimidate BAME staff</p>	<p>Desk top exercise undertaken reviewing key KPIs. Investigated but not substantiated.</p>	<p>Anonymous</p>
<p>Alleged poor patient care, discrimination and failure to act on concerns.</p>	<p>Investigated and not substantiated. Investigated in two parts. Dignity at work (bullying and Harassment) and part whistleblowing. Not substantiated but management recommendations made.</p>	<p>Named individual</p>