

Information Governance

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London
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Website: <https://www.elft.nhs.uk>

2 November 2021

Our reference: FOI DA3735

I am responding to your request for information received 17 March 2021. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Chief Executive: Paul Calaminus

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Request:

Dear FOI Team,

Can you assist with the following please?

Question 1. How many reports did you receive from whistleblowers in 2019 and in 2020?

Answer: In 2019, four whistleblowing reports were received. In 2020, nine whistleblowing reports were received.

Question 2. How many people do you have in your organisation that are trained/permitted to take reports from whistleblowers?

Question 3. What training have the people in question number 2 received in whistleblowing?

Question 4. What cost, if any, was there for this training?

Question 5. Which organisation delivered each course?

Question 6. What is the name of the person that arranged this training and what is their email address?

Answer: The Trust has reviewed questions 2-6 of your request. Staff have not had any specific training regarding taking Whistleblowing concerns.

Question 7. What methods do you have for whistleblowers to contact a person that is authorised to take their report and what are the specific details of these, i.e., email addresses, telephone numbers etc?

Answer: There are many avenues to raise concerns:

- Senior Independent Director (SID)
- Bullying & Harassment Advisors
- The Freedom to Speak up Guardian and Ambassadors
- Staffside colleagues
- Public Concern at Work
- CQC

Question 8. What are the email addresses for the people authorised to receive whistleblower reports?

Answer: The Trust has reviewed question 8 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

<https://www.elft.nhs.uk/uploads/files/1/Raising%20Concerns%20%28Whistleblowing%29%20Policy%207.0.pdf>

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Question 9. How many whistleblowers have left the organisation within 12 months of making a report?

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to him.

Whistleblowing complaints in the last 12 months have been made anonymously and therefore, the Trust cannot ascertain if the whistleblowers have left the Trust. The information requested is not held and it is therefore not disclosable.

Question 10. How many whistleblowers have made an allegation of 'detriment' against your organisation?

Answer: None.