

Information Governance

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13 July 2021

Our reference: FOI DA3867

I am responding to your request for information received 24 June 2021 which you clarified on 5 and 6 July 2021. This has been treated as a request under the Freedom of Information Act 2000.

When an organisation receives a request for information under the Freedom of Information Act, it is allowed under the Act to apply a blanket exemption to this where it has concluded that providing a response would take in excess of eighteen hours. When the cost of compliance and extracting information would exceed eighteen hours, a cost limit of £450 can be applied. This is explained in Section 12 of the Freedom of Information Act 2000 and is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to eighteen hours work.

Having reviewed your request, the Trust has noted that it would not be able to all the information requested within the eighteen hours specified in the Freedom of Information Act 2000.

In order to assist you with your request, I have advised below the timing each question would take in order to assist you to refine your request. If you wish to refine your request to comply with the 18 hour time limit, please do get in touch

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

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Chief Executive: Paul Calaminus

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Request:

Dear East London NHS Foundation Trust,

Can you please tell me the following;

Question 1. The number of staff you have in your Overseas Visitors office.

Question 2. What band staff fall into by role i.e Assistant overseas visitor officer = Band 4, etc

Question 3. The number of vacancies within the team and at what level

Question 4. The number of cases referred from the team to legal representatives to recover money owed

Clarification: The last 5 financial years

Question 5. The number of case where legal proceedings have been successfully carried out overseas to recover money.

Clarification: The last 5 financial years

Answer: The Trust has reviewed questions 1-5 of your request for information under the Freedom of Information Act 2000 and can confirm that we would be able to respond within the 18 hour time limit.

Question 6. The number of invoices generated by the overseas visitors every year for the past 5 years.

Clarification: The last 5 financial years

Answer: The Trust has reviewed your request for information under the Freedom of Information Act 2000. In order to collate this information, staff would have to review records and data both held within and outside the Trust.

Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

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