

Information Governance

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13 January 2022

Our reference: FOI DA3936

I am responding to your request for information received 3 September 2021. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Chief Executive: Paul Calaminus

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We respect

We are inclusive

Request

I am writing to make a request under the Freedom of Information Act in relation to medical appraisals for revalidation; as well as 360 degree multi-source feedback [MSF] at your organisation, including information relating to your use of medical revalidation software and third-party suppliers.

Question 1. Does the organisation use an external supplier to supply software for the management of annual appraisals, revalidation and 360 degree multi-source feedback?

Answer: Yes.

Question 2. If so, which supplier does the organisation use for:
a. medic appraisals and revalidation?
b. 360 degree multi-source feedback?

Answer: a. SARD
b. ACP360

Question 3. What was the annual cost to the third party in 2020/21 for:
a. medic appraisals and revalidation?
b. 360 degree multi-source feedback?

Answer: a. £6,000
b. £3,000

Question 4. Please can you provide the contract start and end date for:
a. medic appraisals and revalidation?
b. 360 degree multi-source feedback?

Answer: a. SARD Dec 2016 – Dec 2021
b. Not applicable. There is no contract, the Trust purchases licences as we need them.

Question 5. When will the organisation commence the start of the next tender requirement for:
a. medic appraisals and revalidation?
b. 360 degree multi-source feedback?

Answer: 2022.

Question 6. Did the organisation procure the supplier via a framework? If so, which framework?
a. medic appraisals and revalidation?
b. 360 degree multi-source feedback?

Answer: This was procured via the direct award process.

Question 7. Does the organisation use internal or external appraisers for annual appraisals?

Answer: For medical appraisals we use internal appraisers.