

Agenda Item 10

From: Shirley Biro, Committee Chair
To: Council of Governors
Date: 22 November 2018
Subject: Communications and Engagement Committee Report

1.0 Purpose of the Report

- 1.1 To update the Council on the work of the Communications and Engagement Committee.

2.0 Background

- 2.1 The Communications and Engagement Committee has been established to carry out specific duties on behalf of the Council, including reviewing the Trust's Membership Strategy and communications with members and among Governors.
- 2.2 The core membership of the Committee is as follows:
- Shirley Biro, Newham Public Governor (Committee Chair)
 - Rubina Shaikh, Bedford Public Governor (Committee Vice Chair)
 - Ernell Diana Watson, Newham Public Governor
 - Keith Williams, Luton Public Governor
 - Joseph Croft, Staff Governor
 - Kemi Rosiji, Rest of England Public Governor
 - Hazel Watson, Newham Governor
 - Jamu Patel, Luton Governor
- 2.2 The Communication and Engagement Committee meetings are open to all Governors. Those Governors who are not core members but wish to attend, need to notify the Committee Chair and Membership Office.
- 2.3 The Committee last met on 15 October 2018 and discussed the following items:

3.0 Update from the Communications Department

- 3.1 The Committee noted recent highlights with regard to publicity for the Trust's activities, or Trust staff.

4.0 AMM/AGM Feedback

- 4.1 The Committee reviewed the feedback from the AMM/AGM held on September 26th.
- 4.2 The Committee noted the exceptional attendance and were pleased with the venue. Feedback from attendees had been generally positive.
- 4.2 A number of actions and learning had been identified which would be taken into account for 2019.

5.0 Working Lunch/Stakeholder Lunch Meetings.

- 5.1 NL updated on the recently introduced feedback we are now collecting from every meeting. It shows that generally attendees find these meetings helpful and relevant.
- 5.2 We will from now on refer to all of these meetings as Stakeholder Lunch Meetings.
- 5.3 The Committee discussed how the behaviour of a few disruptive people could better be managed, perhaps with reference to Council of Governor meetings (reminding attendees of trust values etc)

6.0 Site Visits

- 6.1 NL pointed out that a number of site visits had to be cancelled recently for lack of attendance. However, those that had taken place (John Howard Centre, Luton Court Liaison and Diversion Service) had been very positive.

7.0 Forward Plan

- 7.1 The Committee agreed to spend time at their next meeting to discuss how the information/feedback from Governor visits, stakeholder lunches/meetings, etc is usefully shared within the Council of Governors, and how such information be triangulated with other information already available to the Trust

8.0 AOB

- 8.1 The Committee noted that it's Vice-Chair, Rubina Shaikh, will be leaving the Council on October 31st and expressed its thanks to her for her hard work and input.
- 8.2 The Committee noted that all but three of its remaining members will need to stand down or stand for reappointment as their new terms begin on November 1st.

9.0 Action Being Requested

- 9,.1 The Council of Governors is asked to **RECEIVE** and **NOTE** the report