

REPORT TO THE TRUST BOARD IN PUBLIC
26 May 2022

Title	People Participation Committee 17 March 2022 – Chair’s Report
Committee Chair	Aamir Ahmad, Non-Executive Director and Committee Chair
Author	Cathy Lilley, Director of Corporate Governance

Purpose of the report

To bring to the Board’s attention key issues and assurances discussed at the People Participation Committee meeting held on 17 March 2022.

Key messages

CQC Inspection Report
One of the key themes threaded throughout the recent CQC report is about People Participation and the Working Together Groups. The outstanding rating is a reflection of the determination and the passion our service users and those involved in people participation demonstrate on a daily basis.

People Participation Priorities: Bedford and Luton Mental Health Services

- Peer support worker roles are in place across Bedford community mental health services; Luton and Central Bedfordshire CMHTs
- Range of work taking place on developing the peer support workforce in Bedford Borough and Luton with a coproduction focus on Complex Needs Service and Autism
- Peer support workers have been making a positive difference: they have increased coping skills; improved relationships; improved confidence; and people have been discharged from services
- Recovery College, a partnership between the Trust and the University of Bedfordshire, is supported by people with lived experience
- There is an individual placement support team with 13 workers and the number of referrals into this team remain high
- Discussions took place on the challenges of embedding people participation and coproduction in some services.

Carers Strategy

- The Carers strategy has been developed following a 12 month consultation with carers, service users, staff and organisation partners
- The strategy commits to five key priority areas: improve identification and recognition of carers; staff should be aware of carers and trained to engage with carers effectively; clear pathways to access support for carers and help in crisis; carer voice and involvement; ensure right support is in place for young carer. In addition a Carer’s promise has been developed
- A carers group has been set up to oversee implementation including supporting directorates to develop action plans, and develop a communications plan, as well as engaging with key stakeholders
- The Carers strategy will be monitored by the Quality Committee with oversight by the Quality Assurance Committee
- The Committee commended and agreed the Carers strategy.

Equalities Plan 2022-2026

- Equalities are part of the Trust-wide Working Together priorities
- Developed with focus groups, the Equalities Plan’s aim is on ensuring an equal, accessible offer which recognises inter-sectionality and the nine protected characteristics, as well as other impacts such as poverty, and ensuring no one is discriminated against on the basis of those – to improve the experience of care

- Key areas of focus include improved understanding; increased representation; impact; and ease of accessibility of information
- Quality Improvement Equity programme has been developed for operational services to use the QI method to tackle equality related gaps at service
- ELFT is currently one of four Trusts in England that is working with NHS England to pilot the Patient Carer Race Equality Framework. (PCREF). This has involved engaging staff, service users and the public regarding the experience of services from an ethnicity point of view
- Next steps are to develop plans to support the agreed Equalities Plan, to create a communications plan and to monitor via the Quality Committee and with reports to the People Participation Committee
- The Committee supported the Equalities Plan.

Trust-wide Working Together Group Priorities 2022-2023

The Committee approved the priorities for 2022-2023 (attached at appendix 1).

Board Assurance Framework: Risk 3 – Improved Patient Experience

Risk 3 If the Trust does not work effectively with patients and local communities in the planning and delivery of care, services may not meet the needs of local communities:

- Creation of a corporate people participation lead to help raise awareness of people participation in corporate services, as well as the review/development of the supportiveness of policies and processes
- Continued work with developing ICS and place-based structures to embed people participation and coproduction in ways of working
- The Committee agreed appropriate controls are in place and operating effectively.

Previous Minutes

The approved minutes of the previous meeting are available on request by Board Directors from the Director of Corporate Governance.

