

Information Governance

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8 March 2022

Our reference: FOI DA3834

I am responding to your request for information received 29 May 2021. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Chief Executive: Paul Calaminus

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Request

The High Intensity Network organisation (<https://highintensitynetwork.org>) has publicly identified your trust as a provider of the Serenity Integrated Model (SIM) for patients with high-intensity crisis use.

I am therefore seeking any and all information (including related correspondence, documentation or other supporting data that is eligible for disclosure under the Freedom of Information Act) held relating to the following:

Question 1. Business cases submitted to support the introduction of the SIM;

Answer: The Trust did not submit a business case to support the introduction of the SIM. The Trust does not hold the information requested and is therefore unable to disclose it to you.

The promotion and pitch for London NHS Trusts to pilot SIM came via the High Intensity Network and supported by the NHS Innovation Accelerator and the Academic Health Science Networks [AHSN] Network. The High Intensity Network provided a guidance framework and suggested template for the operationalisation of SIM Teams, but giving flexibility to local service structure.

Question 2. Any impact assessments conducted (equality impact assessments, quality impact assessments, and any other types undertaken) in support of SIM;

Answer: There were no impact assessments conducted in support of SIM. The Trust does not hold the information requested and is therefore unable to disclose it to you.

The London SIM pilot was based on the Isle of Wight & Hampshire initial test model undertaken in 2013-5. A feasibility assessment of Serenity Integrated Mentoring (SIM) implementation in London, England was undertaken by the High Intensity Network and University College London [UCL] but this was after the Trust pilot had commenced. Local impact assessments were not undertaken.

Question 3. Any risk assessments conducted prior to the introduction of SIM;

Answer: There no were risk assessments conducted prior to the introduction of the SIM.

Question 4. Any statistical information relating to evaluations of treatment outcomes for patients treated under SIM.

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

The Trust has not renewed its membership to the High Intensity Digital Network and therefore does not have full access to statistical

information. The Trust does not hold the information requested and is therefore unable to disclose it to you.

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