

Information Governance

The Green
1 Roger Dowley Court
Russia Lane
London
E2 9NJ

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

15 February 2022

Our reference: FOI DA4049

I am responding to your request for information received 29 December 2021. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Chief Executive: Paul Calaminus

We care

We respect

We are inclusive

Request:

Question 1: How many total referrals did your Trust receive for psychosexual services in the years 2018, 2019, 2020 and 2021? Please give your responses in tabular form.

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to him.

East London NHS Foundation Trust does not have a separate psychosexual service. The Trust does not hold the information requested and is therefore unable to disclose it to you.

Question 2: As per the form filled by GPs and health practitioners when referring patients, please give a detailed breakdown of total figures into categories for the reason referrals were made:

Erectile dysfunction

Delayed ejaculation

Premature ejaculation

Vaginismus

Anorgasmia

Arousal problems

Loss of libido (assumes endocrine causes ruled out)

Sexual pain (non-organic)

Other (please state)

If your Trust uses a different form/lists alternate reasons, please delineate that breakdown instead.

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

The Trust has reviewed your request for information and in order to collate this information, staff would have to review each referral received to establish if it mentions any of the above conditions as this is because this is not recorded in a searchable format.

Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

Question 3: What is the trust's target waiting time for adults who are referred to psychosexual services to start treatment?

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Chair: Mark Lam

Chief Executive: Paul Calaminus

We care

We respect

We are inclusive

Any person making a request for information to a public authority is entitled—

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

East London NHS Foundation Trust does not have a separate psychosexual service. The Trust does not hold the information requested and is therefore unable to disclose it to you.

Question 4: What was the average waiting time to start treatment for adults referred to the Trust's psychosexual services in 2019, 2020 and 2021 - or however best you delineate your yearly figures? Again, please provide answers in tabular form.

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

East London NHS Foundation Trust does not have a separate psychosexual service. The Trust does not hold the information requested and is therefore unable to disclose it to you.