

Information Governance

The Green
1 Roger Dowley Court
Russia Lane
London
E2 9NJ

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

15 February 2022

Our reference: FOI DA3940

I am responding to your request for information received 8 September 2021 which you clarified on 1 October 2021. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Chief Executive: Paul Calaminus

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Request:

Hello, Freedom of Information Team

I am writing to you under the Freedom of Information Act 2000.

Please can we have responses to the below questions:

Question 1. How many facilities management staff (both contracted and agency) has your trust had each year for the last 5 years?

Answer: Please see table below:

PERIOD ENDED	Contract Wte
MAR-21	25.56
MAR-20	24.16
MAR-19	19.02
MAR-18	23.13
MAR-17	20.60

Question 2. How many cleaning staff (both contracted and agency) has your trust had each year for the last 5 years?

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

East London NHS Foundation Trust does not hold this information as the cleaning services are outsourced. The Trust does not hold the information requested and is therefore unable to disclose it to you.

Question 3. How much has been spent on facilities management salaries (both contracted and agency) by your trust, each year for the last 5 years?

Answer: Please see table below:

PERIOD ENDED	EXPENDITURE
MAR-21	£ 1,362,069
MAR-20	£ 1,332,703
MAR-19	£ 976,789
MAR-18	£ 773,926
MAR-17	£ 890,486

Question 4. How much has been spent on cleaning salaries (both contracted and agency) by your trust, each year for the last 5 years?

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

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(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.

East London NHS Foundation Trust does not hold this information as the cleaning services are outsourced. The Trust does not hold the information requested and is therefore unable to disclose it to you.

Question 5. How many pieces of software do you use to run your facility? Please name the software (if possible).

Answer: There are two pieces of software implemented in the last 5 years:

- ERIC tool through Eventmap
- CARO (Collect Analyse Report Optimise) Online Energy Bureau Portal

Question 6. How much has been spent on new technology investments for facilities management each year, for the last 5 years?

Answer: Please see table below:

YEAR	CARO	ERIC
2016/17	N/A	N/A
2017/18	N/A	N/A
2018/19	£11,385* PA	N/A
2019/20	£11,385 PA	N/A
2020/21	£11,385 PA	£5,000 PA

*Please note that CARO was implemented from 1 December 2018.

Question 7. How much is spent on paper and ink each year, for the last 5 years?

Clarification: Yes, Just please confirm in your response that the cost is for paper and ink.

Answer: Please see table below:

YEAR	ANNUAL EXPENDITURE
2020/21	1,007,288
2019/20	1,272,577
2018/19	1,479,723
2017/18	1,063,357
2016/17	1,423,129

Please note, this is the Printing & Stationery spend for the financial years. The Trust does not hold the level of detail to establish the cost of paper and ink.

Question 8. How many new pieces of software have you implemented in the last 5 years?

Clarification: Information on All new pieces of software, upgrades and renewal. Please specify where the information is about upgrades or renewals or new software.

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

This information is not held centrally. In order to collate this information, staff would have to review the systems and log each piece of software implemented.

Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.