

**Information Governance**  
The Green  
1 Roger Dowley Court  
Russia Lane  
London  
E2 9NJ

**Email** [elft.foi@nhs.net](mailto:elft.foi@nhs.net)

**Website:** <https://www.elft.nhs.uk>

12<sup>th</sup> May 2022

**Our reference: FOI DA4110**

I am responding to your request for information received **22<sup>nd</sup> February 2022**. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Lara Cousens  
Information Governance Manager – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

Chair: Mark Lam

Chief Executive: Paul Calaminus

*We care*

*We respect*

*We are inclusive*

**Request:**

**Question 1: What was the annual cost for the Trust's current medic appraisal and multisource feedback software in 2020 to 2021.**

Answer: The annual cost covering 12 months was £26,460.  
We do not have a contract for ACP360, we purchase licences as and when we need them.

**Question 2: Which software provider does the Trust use for both medic appraisals and multisource feedback**

Answer: We use SARD for appraisals  
We use ACP360 from the college of Psychiatry

**Question 3: What is the contractual end date of your current medic appraisal and multisource feedback software**

Answer: The contract end date for SARD is 31/07/2024  
We do not have a contract for ACP360, we purchase licences as and when we need them.