



East London
NHS Foundation Trust

Information Governance

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Website: <https://www.elft.nhs.uk>

28th January 2022

Our reference: FOI DA4079

I am responding to your request for information received 27th January 2022. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Lara Cousens
Information Governance Manager – Individuals Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Chief Executive: Paul Calaminus

We care

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We are inclusive

Request:

Question 1: Did this trust evaluate its mental health triage services for its designated area to assess their effectiveness and the environment they operate in before August 2019, following the recommendation in the HMICFRS 2018 'Picking up the pieces' report?

Answer: Having reviewed the HMICFRS 2018 'Picking up the pieces' report it appears this is strictly relating to the police force and not the NHS. We advise that you should resend your request to the MET and advice that this request is in relation to police triage process.

As we do not hold this information we are applying an exemption under Section 1 of the FOI Act 2000:

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

- (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
- (b) if that is the case, to have that information communicated to him.

Question 2: Did your mental health triage services alter as a result of this evaluation, in which case how?

Answer: Please see answer to question 1.