

**Information Governance**

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Website: <https://www.elft.nhs.uk>

21<sup>st</sup> April 2022

**Our reference: FOI DA4167**

I am responding to your request for information received **4<sup>th</sup> April 2022**. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Lara Cousens  
Information Governance Manager – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

Chair: Eileen Taylor (Interim)

Chief Executive: Paul Calaminus

*We care*

*We respect*

*We are inclusive*

## Request:

**Question 1:** Please kindly send to me, at the email address below, all recorded information that the Trust holds regarding its outsourcing of the provision of pre-paid debit cards in the financial years 2020/21 and 2021/22 and its current and planned outsourcing of the provision of pre-paid debit cards in 2022/23 and future financial years.

Such information should include all recorded information regarding: -

- (a) the Trust's outsourcing of the provision of pre-paid debit cards for the use by staff, volunteers, patients and service users;
- (b) the ways in which the Trust uses pre-paid debit cards;
- (c) the full name(s) of any outsourced service provider(s) supplying the Trust;
- (d) the contract(s) with any outsourced service provider(s) supplying the Trust;
- (e) the date(s) on which contract(s) with outsourced service provider(s) expire;
- (f) the total fees paid by the Trust, or budgeted to be paid, by supplier, for each of the financial years requested above;
- (g) the number of pre-paid debit card users the Trust had, or anticipates having, for each of the financial years listed above;
- (h) the tendering process, or other procurement method, under which the outsourced contract(s) were awarded;
- (i) the tendering process, or other procurement method, under which the service will be re-contracted; and
- (j) the date on which the process referred to in (h), for the re-contracting of the outsourced service, will commence.
- (k) the name and email address of the person within the Trust who has responsibility for the Trust's management and provision of pre-paid debit cards.

**Answer:** Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

- (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
- (b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust does not issue pre-paid debit cards and cannot therefore provide you with this information.