

**Information Governance**

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10 May 2022

**Our reference: FOI DA3910**

I am responding to your request for information received 6 August 2021. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliff House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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**Chief Executive:** Paul Calaminus  
**Interim Chair:** Eileen Taylor

**Request:**

**Question 1: What is your annual IT Budget for 2021, 2022 and 2023?**

Answer: The Trust's IT budget for 2021/22 was £8,276,763. The Trust is unable to provide budget information for previous years as this information is not held.

**Question 2: Storage:**

**a. What storage vendor(s) and models do you currently use?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 31(1)(a) of the FOI Act states:  
*31(1) Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice*  
*(a) the prevention or detection of crime,*

The information requested, if released into the public domain, could provide insight into our technological infrastructure which in turn could make us vulnerable to ICT security breaches. For this reason an exemption has been applied.

**b. What is the capacity of the storage data in TB? How much of this is utilised?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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**c. What were the installation dates of the above storage vendor(s)? (Month/Year)**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—*  
*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*  
*(b) if that is the case, to have that information communicated to them.*

The Trust does not hold the specific date information centrally, however, this would have been prior to moving to our current location in mid-2014. The Trust does not hold this information and it is therefore unable to disclose it to you.



**d. When is your planned (or estimated) storage refresh date? (Month/Year)?**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

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*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

The Trust is moving to a cloud system and therefore, does not have a refresh date. The Trust does not hold this information and it is therefore unable to disclose it to you.

**e. Do you have any extended warranties, if so, with which supplier?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 31(1)(a) of the FOI Act states:

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The information requested, if released into the public domain, could provide insight into our technological infrastructure which in turn could make us vulnerable to ICT security breaches. For this reason an exemption has been applied.

**f. What is your estimated budget for the storage refresh?**

Answer: The Trust does not have an estimated date for a storage refresh and does not therefore have an estimated budget for this.

**Question 3: Server/Compute:**

**a. What server vendor(s) and models do you currently use?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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**b. What were the installation dates of the above server vendor(s)? (Month/Year)**



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The Trust does not hold the specific date information centrally, however, this would have been prior to moving to our current location in mid-2014. The Trust does not hold this information and it is therefore unable to disclose it to you.

**c. When is your planned (or estimated) server refresh date? (Month/Year)**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

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(b) if that is the case, to have that information communicated to them.*

The Trust is moving to a cloud system and therefore, does not have a refresh date. The Trust does not hold this information and it is therefore unable to disclose it to you.

**d. What is your estimated budget for the server refresh?**

Answer: N/A.

**e. Do you have any extended warranties? If so, with which supplier?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 31(1)(a) of the FOI Act states:

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**f. Which operating systems are used?**

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**Question 4: Backup, DR and BC:**

**a. What device/system do you use for your daily backups (e.g., tape or disk)?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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**b. What backup software do you use?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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**c. How much data do you backup, in TB?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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make us vulnerable to ICT security breaches. For this reason an exemption has been applied.

**d. Do you use a third party to provide a Business Continuity service (e.g. office workplace recovery or infrastructure ship-to-site solutions)?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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**e. Does your current recovery solution meet your stakeholder's RTO/RPO expectations?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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**f. Do you already backup into the cloud?**

Answer: Yes.

**g. Do you have a documented disaster recovery and business continuity plan in place?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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**Question 5: Number of physical servers?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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The information requested, if released into the public domain, could provide insight into our technological infrastructure which in turn could make us vulnerable to ICT security breaches. For this reason an exemption has been applied.

**Question 6: Number of virtualised servers? Which Virtualisation platform do you use?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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**Question 7: Security:**

**a. What security solutions are being utilised?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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**b. Do you have a SIEM?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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**c. Do you have a SOC? If so, is it in-house or outsourced?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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**d. Is it 24/7?**

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**e. Name and role for IT Manager(s) / Officer(s) primarily responsible for cybersecurity?**

Answer: Chief Technology Officer.

**f. Names of all cyber security vendor(s) you use?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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**g. Cost, duration and end date for the above contract(s)/license(s)?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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**Question 8: How far are you in your cloud strategy?**

- a. Not considering Cloud for the foreseeable future**
- b. Interested in Cloud, but have not started looking into it**
- c. Research Stage**
- d. Meeting with Suppliers**
- e. Consultancy**
- f. Started to integrate**
- g. Fully integrated**

Answer: Please find attached the Trust's Digital Strategy.

**Question 9: Which public cloud provider do you use?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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**Question 10: Which IT services do you outsource? When do the contracts end?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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**Question 11: Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks utilised.**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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**Question 12: Are you actively moving any applications/infrastructure into a cloud environment? If so who is responsible for this?**

Answer: Yes, the Trust's ICT Server Manager.

**Question 13: Do you normally purchase equipment and services as a capital investment (Cap-Ex) or ongoing operational charges (Op-Ex)?**

Answer: Cap-Ex.



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