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13<sup>th</sup> May 2022

**Our reference: FOI DA4120**

I am responding to your request for information received **1<sup>st</sup> March 2022**. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Lara Cousens  
Information Governance Manager – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Interim Chair:** Eileen Taylor

**Request:**

- Question 1:** Which organisation is the incumbent provider for secure, non-emergency mental health transport for East London NHS Foundation Trust?
- Question 2:** When did this contract to provide secure, mental health transport commence?
- Question 3:** When is this contract to provide secure, non-emergency mental health patient transport due to expire?
- Question 4:** Is there an optional extension period for this contract, and if so how long?
- Question 5:** What is the annual contract value?
- Question 6:** Who is the lead commissioning authority for this contract?
- Question 7:** If there is not a contract for the provision of mental health transport, are providers sourced via a framework or a list of preferred providers?

**Answer:** The Trust has reviewed questions 1 to 7 of your request for information under the Freedom of Information Act (FOI) 2000. Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.

The Trust does not contract non-emergency transport providers. Where required the Trust utilises local taxi companies. Therefore we do not hold this information.

- Question 8:** What is the annual spend by the hospital trust on mental health transport via this framework or list of ad hoc preferred providers?

**Answer:** Current Year 2021/22 invoice payments for patients non emergency transport between hospital sites is £1,1011,622.



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