

Information Governance

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18 May 2022

Our reference: FOI DA4017

I am responding to your request for information received 27 November 2021. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive: Paul Calaminus
Interim Chair: Eileen Taylor

Request:

Question 1: What plans are in place towards increasing the number of mental health beds across your trust and within what time frame?

Answer: The Trust has plans to open a new CAMHS unit in Luton towards the end of 2022.

Question 2: What is the total number of patients placed out of the area with a mental health diagnosis in the past year to date?

Answer: Ten patients with diagnoses were placed out of the area from 01/12/2020-30/11/2021.

Question 3: List of private mental health hospital providers which you are currently placing patients in their care (hospital name/postcode)?

Answer: The list of private mental health hospital providers which the Trust has currently placed patients in their care are:

- Cygnet Stevenage, Graveley Rd, Stevenage, Hertfordshire, SG1 4YS
- St. Andrews Healthcare, Benfleet Essex SS12
- St. Andrews Healthcare, Billing Rd, Northampton NN1 5DG

Please note, due to the temporary closure of a ward, some service users have been placed with a private provider.

Question 4: What criteria/guidelines do you follow in selecting/commissioning private transport services providers for non-urgent/emergency patient transport?

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

<https://www.elft.nhs.uk/sites/default/files/2022-03/Policy%20for%20Subcontracting%20and%20Procurement%205.0.docx>

Question 5: List of private transport companies/independent ambulance services providers currently commissioned to transport patients to such facilities?

Answer: The private transport companies/independent ambulance services providers currently commissioned by the Trust to transport patients are:

- Uber
- Keys Cars Ltd
- Stroheim (Spearhead/Go Cars)
- Green Tomato Cars Ltd



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Question 6: On average how much do you currently pay per trip for patient transportation to such facilities?

Answer: £574

Question 7: Are you currently accepting new firms?

Answer: No.

Question 8: What is the typical contract length/agreement with private transport companies/independent ambulance services?

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to them.

The Trust does not hold the information requested and is therefore unable to disclose it to you.

Question 9: What is the total amount spent in the last year to date on non-emergency patient transportation?

Answer: £1,024,697.51

Question 10: Mental health bed managers name/office/email/bleep contact details across the Trust?

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

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(b) if that is the case, to have that information communicated to them.

The Trust does not have bed managers; our bed management is coordinated through Borough based duty senior nurses who report into the Borough Lead Nurses and our Service and Clinical directors. The Trust does not hold the information requested and is therefore unable to disclose it to you.

Question 11: Nominated individual/office/role responsible for receiving new tenders or commissioning new firms?

Answer: Dr Mohit Venkataram, Executive Commercial Director.

Question 12: What is the average frequency of non-emergency patient transportation books/week?

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

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