

Information Governance

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Website: <https://www.elft.nhs.uk>

8th June 2022

Our reference: FOI DA4139

I am responding to your request for information received **18th March 2022**. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Lara Cousens
Information Governance Manager – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive: Paul Calaminus
Interim Chair: Eileen Taylor

Request: I am seeking information regarding your Trust's use of Serenity Integrated Mentoring (SIM). I understand that in some areas it uses a different acronym, but it is designed to help police officers and NHS teams handle persistent users of emergency services who have mental health conditions, and is provided via training from the High Intensity Network (HIN) or Health Innovation Network (HIN).

Question 1: The number of police officers working with your trust as part of SIM (or equivalent).

Answer: 1 officer for Newham employed by the Metropolitan Police Service.

Question 2: The number of service users on the programme in your Trust area. Please break this down by the year they started participating, as well as their age group, gender and ethnicity.

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 40 for the FOI Act states:

2 Any information to which a request for information relates is also exempt information if

(a) it constitutes personal data.

The number of services users on the programme is less than five for each year and therefore has the potential to be identifiable. As such we are unable to response to this question.

Question 3: The number of service users who stopped participating in the programme. Please break this down by year, and whether their decision to stop participating was made in agreement with Trust staff.

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 40 for the FOI Act states:

2 Any information to which a request for information relates is also exempt information if

(a) it constitutes personal data.

The number of services users who stopped participating is less than five for each year and therefore has the potential to be identifiable. As such we are unable to respond to this question.

Question 4: The number of uses of s136 of the Mental Health Act carried out by officers participating in SIM in your area, by year since your trust began participating in/using SIM.

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to them.



This information is not recorded by the Trust and the request should be redirected to the police.

Question 5: The number of times service users on the programme required admittance to hospital or the use of emergency services since your trust began using SIM.

Answer: 770 across Newham.
323 across Bedfordshire and Luton.

Question 6: Please provide any data protection impact assessments carried out regarding your use of SIM.

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

- (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
- (b) if that is the case, to have that information communicated to them.

There were no impact assessments conducted in support of SIM. The Trust does not hold the information requested and is therefore unable to disclose it to you.

The London SIM pilot was based on the Isle of Wight & Hampshire initial test model undertaken in 2013-5. A feasibility assessment of Serenity Integrated Mentoring (SIM) implementation in London, England was undertaken by the High Intensity Network and University College London [UCL] but this was after the Trust pilot had commenced. Local impact assessments were not undertaken.

Question 7: Please provide any Equality Impact Assessments regarding your use of SIM.

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

- (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
- (b) if that is the case, to have that information communicated to them.

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Question 8a: I understand that in May 2021 Tim Kendall at NHS England asked all Trusts using SIM to review it. Please provide a copy of the letter requesting this review,

Answer: Please see attached, Appendix A.



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Question 8b: Confirm whether or not your Trust has completed a review.

Answer: Yes

Question 8c: If it has, any correspondence with NHS England confirming that you have submitted the review.

Answer: Please see attached, Appendix B and Appendix C.



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