

**Information Governance**

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9<sup>th</sup> June 2022

**Our reference: FOI DA4157**

I am responding to your request for information received **30<sup>th</sup> March 2022**. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Lara Cousens  
Information Governance Manager – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Interim Chair:** Eileen Taylor

**Request:**

**Question 1: What rostering software provider do you use for the below staff groups and when does the contract expire?**

- a. Doctors**
- b. AHP's**
- c. Admin & Clerical workers**
- d. Support Staff**

Answer: a. Doctors – Allocate medics on duty  
b. AHP's - Allocate Health roster  
c. Admin & Clerical workers - Allocate Health roster  
d. Support Staff - Allocate Health roster

**Question 2: Do you use any regional collaborative banks, who administers this and for which staff groups?**

Answer: No.

**Question 3: Do you use overseas recruitment, for which staff groups and through what agencies?**

Answer: Overseas recruitment is carried out via two routes  
1) Internally via Direct Overseas Recruitment for the following staff groups - Medical; Allied Health professionals, Nursing professionals, Health Care support workers; Admin & Clerical roles as required.  
2) Externally  
Nursing Staff groups via Capital Nurse London Programme, who have commissioned agencies presently recruiting via MMA Recruitment; Xander Hendrix Healthcare and Medacs Healthcare.  
Medical Staff Groups Via the agency Pulse

**Question 4: Do you use an organisation to support your Agency Management and if so which one?**

Answer: Pulse and Ingage.

**Question 5: Do you have a Master or Neutral vendor contract in place for the following staff groups Nursing & Midwifery, Doctors, AHP's and Admin and clerical?**

- a. If yes, please can you confirm the name of the supplier?**
- b. Can you confirm the contract end dates?**
- c. Does the Master or Neutral vendor contract include any other Trusts in addition to you?**

Answer: Yes

<b>5a - Supplier</b>	<b>5b - Contract end date</b>
<b>Nursing &amp; Midwifery</b>	
Pulse Healthcare	April 2022
Staffing Professionals	August 2021
Sensible Staffing	August 2021
ID Medical	August 2021
Athona	August 2021



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Medical Staffing	August 2021
PE Global	August 2021
Sanctuary Personnel	August 2021
Service Care Solutions	August 2021
Total Assist	August 2021
Tripod Partners	August 2021
<b>Doctors</b>	
Holt Doctors	September 2022
<b>AHPs</b>	
ICS Ingage	May 2022
<b>Admin and clerical</b>	
MLC	December 2021
Randstad Solutions	December 2021
Hays Specialist Recruitment	December 2021
Venn Group	December 2021
Gatenby Sanderson	December 2021
Michael Page International Recruitment	December 2021
Morgan Hunt	December 2021
Real Staffing	December 2021
Keystream Healthcare Resources	December 2021
Goodman Masson	December 2021

All contracts past the end date are being reviewed.

5c – The contracts does not include any other Trusts in addition to ELFT.

**Question 6: Is your temporary staff bank in-house or outsourced for the staff groups below:**

**Please confirm contract end dates:**

- a. Doctors
- b. Nursing and Midwifery
- c. AHP's
- d. Admin & Clerical workers
- e. Support Staff

Answer: This is in-house and therefore no contract end date.



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