

Information Governance

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22nd August 2022

Our reference: FOI DA4205

I am responding to your request for information received **8th May 2022**. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Shuchi Joshi

Senior Information Governance Coordinator – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

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'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
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Chief Executive: Paul Calaminus
Interim Chair: Eileen Taylor

Request:

Question 1: Please can you publish the operational policies for the Bedford Crisis and Home Treatment team and the Bedford Triage and Brief Intervention Team? If these policies have been updated since April 2022 please can you also publish the previous versions?

Answer: Please find attached the Trusts internal Luton and Bedfordshire Crisis and Home Treatment Team Operational Policy and the Operational Policy for Bedford Triage and Brief Intervention Team. As these are internal policies, they are not routinely published on the Trusts website.

