

**Information Governance**

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Website: <https://www.elft.nhs.uk>

7<sup>th</sup> June 2022

**Our reference: FOI DA4193**

Dear

I am responding to your request for information received. 4<sup>th</sup> May 2022 I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Shuchi Joshi

Senior Information Governance Coordinator – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Interim Chair:** Eileen Taylor

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113

Web: [www.ico.org.uk](http://www.ico.org.uk)

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**Request:**

**Question 1:** Which software provider does the Trust use for medics appraisals and multisource feedback

**Answer:** We use SARD for appraisals  
We use ACP360 from the College of Psychiatry

**Question 2:** What was the annual cost for the Trust's current medics appraisals and multisource feedback software in 2021 to 2022

**Answer:** The expenditure including VAT for financial years requested is:  
2020/21 = £26272.40  
2021/22 = £26895.20

**Question 3:** What is the contractual end date of your current medics appraisals and multisource feedback software

**Answer:** The contract end date for SARD is 31/07/2024  
We do not have a contract for ACP360, we purchase licences as and when we need them.

