

**Information Governance**

Charter House  
7 Alma Street  
Luton  
LU1 2PJ

**Email** [elft.foi@nhs.net](mailto:elft.foi@nhs.net)

**Website:** <https://www.elft.nhs.uk>

12<sup>th</sup> August 2022

**Our reference: FOI DA4244**

I am responding to your request for information received **20<sup>th</sup> June 2022**. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Lara Cousens  
Information Governance Manager – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Interim Chair:** Eileen Taylor

**Request:**

**Question 1a: Who is the head of procurement at your trust responsible for approving Nursing agency usage?**

Answer: Mohit Venkataram, Executive Commercial Director

**Question 1b: Secondly, who is the temporary / flexible staffing lead responsible for the management of this service.**

Answer: Mohit Venkataram, Executive Commercial Director

**Question 2: Please can you provide the contact information in relation to both question 1 (a) and (b)**

Answer: [mohit.venkataram@nhs.net](mailto:mohit.venkataram@nhs.net)

**Question 3: Please can you outline your Off-Framework agency spend for each of the following staff groups between Dec 2021 – May 2022: (a) RGN's (b) RCN's (c) RN's and (d) HealthCare Assistants (e) RMN (f) Specialist RN (ITU)**

Answer: Please note the trust records agency data expenditure in accordance with rules set by NHS England and is not broken down by staff groups as listed above. Please see below table providing information according to the categories recorded by the Trust.

SERVICE	Subjective Description	Total
Mental health	Agency Nursing: Band 2	508.30
Mental health	Agency Nursing: Band 3	505,650.29
Mental health	Agency Nursing: Band 4	10,690.58
Mental health	Agency Nursing: Band 5	372,929.23
Mental health	Agency Nursing: Band 6	665,622.18
Mental health	Agency Nursing: Band 7	52,703.23
Mental health	Agency Nursing: Band 8	25,482.63
Community services	Agency Nursing: Band 4	2,222.70
Community services	Agency Nursing: Band 5	902,971.33
Community services	Agency Nursing: Band 6	775,659.08
Community services	Agency Nursing: Band 7	21,759.12
Community services	Agency Nursing: Band 8	9,032.04
<b>Grand Total</b>		<b>3,345,230.71</b>

**Question 4: Following the same breakdown of staff groups in Question 3, how many Off-framework shifts have been unfilled between Dec 2021 – Present**

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Interim Chair:** Eileen Taylor

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

**Question 5: Since the start of January 2022 - present, please provide the current charge rates from your Off Framework, Nursing providers, providing a clear breakdown between the workers pay rate and agency commission**

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

When the Trust identifies that the request is likely to take over 18 hours, we are not obliged to provide information for any part of the request. We are required to provide advice on how you may refine your request to information that can be collated within the 18 hour timeframe. You may then choose what information you would like to receive and confirm the same to us, upon which we will process your request.

If any information being requested is already easily accessible via our website we will advise and direct you with a web link.

The Trust has reviewed your request for information and in order to collate this information, staff would have to review every invoice of which there are approximately 5400. At 5 minutes per invoice this would take approximately 450 hours.

Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

**Question 6a: Based on the above information, who are your current Nursing Off-Framework agencies;**

Answer: Please see table below:

<b>Off Framework Agency list</b>
1ST CALL MOBILITY
3D RECRUIT LTD
3M UNITED KINGDOM PLC
ACCIDENT & EMERGENCY AGENCY LTD
APPLOCUM NURSING LTD
ARCHER RESOURCING LTD
BELMONT RECRUITMENT LTD
BIGGS HEALTHCARE
BROOME & WELLINGTON
CARDIAC SERVICES UK LTD
CHARTERHOUSE MEDICAL UK LTD
COMPUTER FUTURES
COYLE PERSONNEL PLC
DANLUKER LTD



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Interim Chair:** Eileen Taylor

EDEN BROWN LTD
EMERGENCY DEPARTMENT STAFFING LTD
FELGAINS LTD
HALLAM MEDICAL LTD
HANSON GREY LTD
HARLEY STREET AMBULANCE SERVICE LTD
HAYS HEALTHCARE LTD
HENRY SCHEIN MEDICAL
HOJONA MIND LTD
IMC LOCUMS LTD
INFERMIERA HEALTHCARE LTD
K & R BADGES LTD
KARE PLUS REDBRIDGE
KEY MEDICAL SERVICES LTD
KHULE HEALTHCARE LTD
LABCOLD LTD
LIQUID PERSONNEL LTD
LOCUM MEDS
M RECRUITMENT LTD
MALAIKA INVESTMENTS (UK) LTD T/A IMPACT CARE SERVICES
MARS SECURE TRANSPORT & RECRUITMENT SERVICE
MATCH OPTIONS LTD
MCM 24 LTD
MEDICAL 24
MEDICAL LOCUM RECRUITMENT TRADING AS LOCUM MEDS
MEDICAL PROFESSIONAL PERSONNEL LTD T/A NURSING PERSONNEL & M
MEDICAL STAFFING LTD
MEDICURE PROFESSIONALS LTD
MEDLOCUMS RECRUITMENT LTD
MERCO MEDICAL STAFFING LTD
MINERVA NURSING LTD
NEWHAM GP CO-OPERATIVE LTD
NHS SHARED BUSINESS SERVICES LTD
PAGEONE COMMUNICATIONS LTD
PATIENT TRANSPORT (UK) LTD
PLACEMENT GROUP (UK) LTD
PREMIUM STAFF LTD
PRIMARY MEDICAL CHAMBERS LTD
PROMEDICAL PERSONNEL LTD
REDSHOT HEALTHCARE SERVICES LTD
REED SPECIALIST RECRUITMENT LTD
REVIVE CARE SERVICE LTD
ROC SEARCH LTD
SEVEN RESOURCING LTD
SOLEUS PEOPLE LTD



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Interim Chair:** Eileen Taylor

SPECIALIST COMPUTER CENTRES PLC
STAFFING PROFESSIONALS LTD
TEQEX LTD
TOTAL ASSIST RECRUITMENT LTD
TRUSTLOCUMS
TXM HEALTHCARE LTD
UNITY HEALTHCARE RECRUITMENT LTD
VKL HEALTHCARE LTD
WELLTEX
XL DISPLAYS LTD
YOUR NURSE LTD
FALCON RECRUITMENT & TRAINING
LONDON TEACHING POOL LTD

**Question 6b: and how many shifts have been booked for each month from January 2022 – Present**

Answer: The Trust has reviewed question 6b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—  
 (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
 (b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Interim Chair:** Eileen Taylor