



East London
NHS Foundation Trust

Information Governance

Charter House
7 Alma Street
Luton
LU1 2PJ

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

13th July 2022

Our reference: FOI DA4279

Dear,

I am responding to your request for information received **08 July 2022**. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Shuchi Joshi

Senior Information Governance Coordinator – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.

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Chief Executive: Paul Calaminus
Interim Chair: Eileen Taylor

Request:

Question 1: Please tell us what private ambulance services you use and your annual spend for 2019, 2020, and 2021.

Question 2: Please tell us what governance arrangements you have in place for ensuring private ambulance services keep patients safe. How do you monitor the performance of these services.

Question 3: Following the suspension of MARS AMBULANCE SERVICE for patient abuse and corporate bribery by other NHS Trusts local to you (HPFT AND NHFT), please tell us if any of your sites use MARS AMBULANCE SERVICE. What is your annual spend on this service for the last 3 years.

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

- (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
- (b) if that is the case, to have that information communicated to them.

East London Foundation Trust is primarily a Mental Health Trust and Community Health Services Trust and does not use private ambulance services described in the questions above.

Therefore, we cannot provide the information.