

Information Governance

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Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

30th August 2022

Our reference: FOI DA4291

Dear,

I am responding to your request for information received **8th July 2022**. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Shuchi Joshi
Information Governance Coordinator – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
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Chief Executive: Paul Calaminus
Interim Chair: Eileen Taylor

Request:

Question 1: Please tell us what private ambulance services you use and your annual spend for 2019, 2020, and 2021.

Answer: Please note that East London NHS Foundation Trust uses one classification for all transport providers and this is not broken down by type of transport provider. Therefore the list below and spend includes all transport providers.

A1 Cars Bedford
British emergency ambulance response service
Citysprint UK LTD
Go cars
L&T patient transport services
London Ambulance Service NHS Trust
MARS Secure Transport & Recruitment Service
Patient Transport (UK) LTD
Secure Care UK
Specialist Medical Transport
SSG UK Specialist Ambulance Services LTD
Starcross Trading LTD
VKI Healthcare LTD
VKL Patient Transport Services LTD
VKL Transport Services LTD

Calendar year	Spend
2019	£752,297
2020	£805,075
2021	£939,682

Question 2: Please tell us what governance arrangements you have in place for ensuring private ambulance services keep patients safe. How do you monitor the performance

Answer: East London NHS Foundation Trust rely on a secure ambulance provider's CQC registration to ensure compliance with set standards. We review and monitor any complaints relating to the use of secure ambulances.

As advised in question 1, the list of transport providers does include more than just private ambulances however the response to this question is only in relation to private ambulances and not necessarily other transport providers such as taxi companies.

Question 3: Following the suspension of MARS AMBULANCE SERVICE for patient abuse and corporate bribery by other NHS Trusts local to you (HPFT AND NHFT), please tell us if any of your sites use MARS AMBULANCE SERVICE. What is your annual spend on this service for the last 3 years.

Answer: East London NHS Foundation Trust uses Mars Secure Transport and Recruitment Service.

CALENDAR YEAR	SPEND
2019	£333,847.32
2020	£204,489.60
2021	£155,465.70



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