

Information Governance

Charter House
7 Alma Street
Luton
LU1 2PJ

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

30th August 2022

Our reference: FOI DA4294

Dear

I am responding to your request for information received 19th July 2022. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Shuchi Joshi
Information Governance Coordinator – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive: Paul Calaminus
Interim Chair: Eileen Taylor

Request:

Question 1: Do you use external providers/3rd parties to manage any of your Staff Banks?

Answer: East London NHS Foundation Trust provides this in-house and runs an internal staff bank

If you have answered yes, please also provide answers to the following questions, otherwise please stipulate 'N/A'

Question 1a: Who is the provider? If different providers are used for different staffing groups, please state all, and indicate which staffing group each is used for

Answer: Not applicable

Question 1b: When is the contract due to end? (per staffing group if applicable)

Answer: Not applicable

Question 1c: Was this contract awarded as a result of a tender process or via a direct award?

Answer: Not applicable

Question 2: Do you use a third-party to provide Direct Engagement services to any staff group?

Answer: Yes

If you have answered yes, please also provide answers to the following questions, otherwise please stipulate 'N/A'

Question 2a: Who is your Direct Engagement provider? If different providers are used for different staffing groups, please state all, and indicate which staffing group they are used for

Answer: ICS iNGAGE

Question 2b: When is the contract due to end? (per staffing group if applicable)

Answer: 08/11/2022

Question 2c: Was this contract awarded as a result of a tender process or via a direct award?

Answer: Direct award



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