

Information Governance

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20th September 2022

Our reference: FOI DA4298

I am responding to your request for information received **19th July 2022**. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Lara Cousens
Information Governance Manager – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
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Chief Executive: Paul Calaminus
Interim Chair: Eileen Taylor

Request: The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields:

The organisation's primary corporate Finance Software Solution.

Question 1: Name of Supplier: Can you please provide me with the software provider for each contract?

Answer: East London NHS Foundation Trust contracts finance software solutions from Shared Business Services (SBS) who provide the Trust with the use of a software called Oracle E-Business Suite R12.

Please note that we have responded to the remaining questions with information regarding the Trust's contract with SBS, not Oracle, as we do not contract Oracle directly. Oracle is part of a suite of services provided to the Trust by SBS.

Question 2: The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.

Answer: Oracle E-Business Suite R12

Question 3: Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.

Answer: Provision of an end-to-end procure to pay (P2P) system.

Question 3a: Please also list the software modules included in these contracts.

Question 4: Number of Users/Licenses: What is the total number of user/licenses for this contract?

Answer: The Trust has reviewed questions 3a - 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust is provided with the use of Oracle via SBS who contract Oracle directly. We are therefore unable to provide this information.

Question 5: Annual Spend: What is the annual average spend for each contract?

Answer: The Trust's contract with SBS is split into two parts:

- Financial Accounting is £444,756
- Procurement = £120,273

Question 6: Contract Duration: What is the duration of the contract please include any available extensions within the contract.

Answer: Three years.



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Question 7: Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

Answer: 1st April 2020.

Question 8: Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

Answer: 31st March 2023.

Question 9: Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

Answer: October 2022.

Question 10: Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

Answer: Mohit Venkataram
mohit.venkataram@nhs.net



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