

Information Governance

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30th August 2022

Our reference: FOI DA4300

I am responding to your request for information received **20 July 2022**. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Shuchi Joshi
Information Governance Coordinator – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
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Chief Executive: Paul Calaminus
Interim Chair: Eileen Taylor

Request:

Question 1: What IT system(s) do your diabetes clinicians and specialists use to manage the interactions with and care of diabetes patients, both within hospital and community settings?

Answer: Please note that East London NHS Foundation Trust only provides diabetes services within Newham.

Newham Community Diabetes team use EMIS for all patient notes. Patients seen within a hospital setting are recorded on Cerner Millennium. The Cerner Millennium portal allows limited access between EMIS and Cerner.

Both Cerner Millennium and EMIS are part of the London Patient Record which is the portal that allows sharing of records between organisations.

The Trust's telehealth service also uses a text messaging service provided by Florence. This system allows patients to text in their blood results to the monitoring service.

Question 2: What IT system(s) do your diabetes clinicians and specialists use to view the full GP-owned medical records of diabetes patients?

EMIS.

Question 3: What IT system(s) or other methods do your diabetes clinicians and specialists use to update diabetes patients' GP-owned medical records?

Answer: EMIS.



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