

Information Governance

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Luton
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Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

21st September 2022

Our reference: FOI DA4365

I am responding to your request for information received **14th September 2022**. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Shuchi Joshi
Senior Information Governance Coordinator – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive: Paul Calaminus
Interim Chair: Eileen Taylor

Request:

- Question 1:** The number of occasions in the past 12 months when there were no out-of-hours GPs on shift;
- Question 2:** What advice was given to patients who sought a GP during the period when none were available;
- Question 3:** What other staff were available during these occasions to provide assistance to patients;
- Question 4:** The number of patients who sought out of hours care while there were no GPs on duty in the past 12 months;
- Question 5:** The number of children who sought out of hours care while there were no GPs on duty in the past 12 months;
- Question 6:** The number of occasions when an out of hours centre was closed due to lack of staff in the past 12 months;
- Question 7:** The number of occasions when just one GP has been on duty for an out of hours shift in your area in the past 12 months
- Question 8:** The total number of patients in your region.

Answer: The Trust has reviewed questions 1-8 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and does not provide out of hours out of hours care and as such cannot respond to your request.

Please see link below for further information regarding urgent treatment centres where you may wish to redirect your request.

<https://www.nhs.uk/Service-Search/other-services/Urgent%20Care/LocationSearch/1824>



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