

**Information Governance**

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18<sup>th</sup> October 2022

**Our reference: FOI DA4349**

I am responding to your request for information received **30<sup>th</sup> August 2022**.. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Shuchi Joshi  
Information Governance Coordinator – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
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**Chief Executive:** Paul Calaminus  
**Interim Chair:** Eileen Taylor

**Request: Hard FM - (Electrical, mechanical, plumbing maintenance)**

**Question 1: Who is the current provider of Hard Facilities Management across your estate? Or perhaps this is managed by an inhouse team?**

Answer: Hard Facilities Management is currently provided by:

- Rydon
- Barry Morgan
- Gunnebo
- Drax360
- M&G Fire Protection
- Hollmark Ltd
- CLC Facilities
- Secure UK
- Workwave
- Pinpoint
- H&M Security

**Question 2: If an outsourced provider, when was this contract awarded and what length is the contract? Is an extension available?**

Answer: Please see table below:

<b>Provider</b>	<b>Contract start and end date</b>
Rydon	1st May 2020 – 30th April 2023
Barry Morgan	1st April 2019 – 31st March 2023
Gunnebo	14th September 2022 – 13th September 2023
Drax360	1st April 2022 – 31st March 2023
M&G Fire Protection	1st April 2022 – 31st March 2023
Hollmark Ltd	1st July 2022 – 30th June 2023
CLC Facilities	1st July 2022 – 30th June 2023
Secure UK	1st April 2022 – 31st March 2023
Workwave	1st April 2022 – 31st March 2023
Pinpoint	1st April 2022 – 31st March 2023

Extensions are only available on the contracts for Rydon and Barry Morgan.

**Question 3: If an outsourced provider, when do you expect this contract to come back out to tender?**

Answer: East London NHS Foundation Trust are aiming to go out to tender for a consolidated Hard FM service across the all Trust sites in Quarter three of 2022/2023 financial year.

**Question 4: If managed inhouse, is there an incumbent supplier supplying electrical products? If so, when does this contract expire?**

Answer: Not applicable

**Question 5: Lastly, what would the annual spend be on electrical products?**

Answer: The approximate annual spend is £63,000.



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