

Information Governance

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2nd November 2022

Our reference: FOI DA4252

I am responding to your request for information received **27th June 2022**. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Lara Cousens
Information Governance Manager – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
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Chief Executive: Paul Calaminus
Interim Chair: Eileen Taylor

Request: Under the Freedom of Information Act 2000, I am writing to obtain the following details in relation to your use of couriers, taxis, and non-patient transport services:

Question 1: The amount spent on courier/taxi/non-patient transport services in each of the following financial years:

- 2021-22
- 2020-21
- 2019-20
- 2018-19
- 2017-18

Answer: Please see table below.

Year	Spend
2017/18	£727,614
2018/19	£636,463
2019/20	£631,700
2020/21	£1,526,617
2021/22	£575,659
Total	£3,370,439

Question 2: A breakdown of the amount spent on taxis and courier services by department (for example pathology, pharmacy, sterile services, medical records etc) in each of the following financial years:

- 2021-22
- 2020-21
- 2019-20
- 2018-19
- 2017-18

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.

East London NHS Trust does not record the breakdown of spend by department and is therefore unable to provide this information.

Question 3: A breakdown of the amount spent on taxis and courier services by reason for spend (for equipment, specimens, medicine etc) in each of the following financial years:

- 2021-22
- 2020-21
- 2019-20
- 2018-19
- 2017-18

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.



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East London NHS Trust does not record the reason for spend and is therefore unable to provide this information.

Question 4: The name of your courier/taxi/non-patient transport services suppliers.

Answer: For the London area the Trust uses Uber and Green Tomato Cars taxi services.
For the Luton area the Trust uses Stroheim taxi service.
For the Bedfordshire area the Trust uses AGS Cars taxi service.

Question 5: The annual value of your courier/taxi/non-patient transport services suppliers' contracts.

Question 6: The expiry dates of your courier/taxi/non-patient transport services suppliers' contracts.

Question 7: The name of the framework(s) used to procure your courier/taxi/non-patient transport services suppliers' contracts.

Answer: The Trust has reviewed questions 5 - 7 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.

East London NHS Trust does not contract courier, taxi or non-patient transport services. The services are booked by individual services as and when they are required. Therefore we cannot provide this information.

Question 8: The total cost of the courier/taxi/non-patient transport services that are not outsourced but are managed in-house.

Answer: This is approximately £63,000.

Question 9: The number of staff employed in managing the in-house contracts.

Answer: The Trust employs one member of staff to manage the in-house contract.

Question 10: The number of vehicles either owned or leased to meet the in house courier requirements.

Answer: The Trust has one owned car and one leased car.



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Question 11: The name(s) and email(s) of the person(s) responsible for the management of courier/taxi/non-patient transport services.

Answer: The Trust does not have a named contact responsible for the management of courier/taxi/non-patient transport services, however Dr Mohit Venkataram is the contact for Procurements and Contracts.

Question 12: The name(s) and email(s) of the person(s) responsible for the procurement of courier/taxi/non-patient transport services.

Answer: Dr Mohit Venkataram, Executive Commercial Director
mohit.venkataram@nhs.net



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