

**Information Governance**

Charter House  
7 Alma Street  
Luton  
LU1 2PJ

**Email** [elft.foi@nhs.net](mailto:elft.foi@nhs.net)

**Website:** <https://www.elft.nhs.uk>

4<sup>th</sup> November 2022

**Our reference: FOI DA4350**

I am responding to your request for information received **01 September 2022**. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Shuchi Joshi  
Senior Information Governance Coordinator – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Interim Chair:** Eileen Taylor

**Request:**

**Question 1: Please state the suppliers – and name of software used – for the following systems used by the trust.  
Please state the expiry date for the trust’s contracts with the suppliers referred to above for the systems in question.**

Answer: Please see table below:

<b>Technologies</b>	<b>Name of the supplier</b>	<b>Name of the software/system</b>	<b>Contract expiry data</b>
Electronic patient record	Access Group EMIS TPP Illy Systems Mayden Care Flow	RIO EMIS SystemOne Carepath IAPTus JAC	29/07/2024 20/02/2024 31/03/2021 - under review Rolling contract Rolling contract 29/01/2023
Patient administration system	Access Group EMIS TPP Illy Systems Mayden Care Flow	RIO EMIS SystemOne Carepath IAPTus JAC	29/07/2024 20/02/2024 31/03/2021 - under review Rolling contract Rolling contract 29/01/2023
Electronic prescribing and medicines administration	Careflow	JAC	29/01/2023
Maternity information system	No system in use.		
Diagnostic imaging information system	No system in use.		
Electronic document management system	Microsoft / EDM	Office 365	Server agreement - 31/03/23. O365 - 31/05/23.
Laboratory information management system	No system in use.		
Cyber security services	Darktrace	Darktrace	30/03/2025



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Bed management system	Access Group	Rio	29/07/2024
Clinical decision support system	Section 21(1) of the FOI Act states: (1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information. The information requested is accessible here: <a href="https://www.elft.nhs.uk/sites/default/files/2022-01/response_-_foi_da3298.pdf">https://www.elft.nhs.uk/sites/default/files/2022-01/response_-_foi_da3298.pdf</a>		
Hospital pharmacy system	No system in use.		
Population health management system	No system in use.		
Hospital discharge system	Access Group	Rio	29/07/2024
Theatre scheduling system	No system in use.		
Clinical communications system	Pando	Pando	03/31/2023
Remote consultation system provider (e.g. video and online consultations)	Zoom Teams WebEx AccuRex Attend AnyWhere Clinic. Co.	Zoom Teams WebEx AccuRex Attend AnyWhere Clinic. Co.	02/15/2023 02/15/2023 02/15/2023 02/15/2023 02/15/2023 02/15/2023
Advice and guidance system provider	NHS Digital	eRS	01/09/2023
Virtual ward and remote monitoring system provider	DOCCLA	DOCCLA	No contract in place.
Cloud provider	UK Cloud	UK Cloud	2023
Robotic process automation system	No system in use.		
Payroll system	Section 21(1) of the FOI Act states: (1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information. The information requested is accessible here: <a href="https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4215.pdf">https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4215.pdf</a>		
Staff rostering system	Allocate	Health Roster	29/05/2023
HR/workforce management system	Section 21(1) of the FOI Act states: (1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information. The information requested is accessible here:		



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Financial management system	Section 21(1) of the FOI Act states: (1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information. The information requested is accessible here: <a href="https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4215.pdf">https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4215.pdf</a>		
Supply chain and inventory management system	Oracle	Oracle iProcurement	Section 21(1) of the FOI Act states: (1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information. The information requested is accessible here: <a href="https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4215.pdf">https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4215.pdf</a>
Barcode and scanning technology system provider	CareFlow	CareFlow Pharmacy	29/01/2023
Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)	CDW	The Trust uses CDW to provide devices. This is not relevant to software or systems.	01/31/2023



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