

Information Governance

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Website: <https://www.elft.nhs.uk>

4th November 2022

Our reference: FOI DA4363

I am responding to your request for information received **12th September 2022**. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Shuchi Joshi
Senior Information Governance Coordinator – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Request: I am doing some research regarding quality assurance software systems, used by nursing teams for auditing and accreditation in your Trust. Examples of the audits would be - safeguarding audits, falls audits, weekly audits, and ward accreditation. I would be grateful if you could, under the Freedom of Information Legislation, provide the following information relating to the mentioned software:

Question 1: What is the current supplier name?

Answer: East London NHS Foundation Trust uses Healthcare Communications UK platform to conduct internal audits.

Please note that this platform is used for a number of different activities and the information below is for the whole contract and cannot be broken down to just the audit function level.

Question 2: What are the contract dates (start and termination date)?

Answer: 1st April 2022 to 31st March 2023.

Question 3: Which procurement route/framework/DPS was used to purchase the system?

Answer: Direct award from NHS Commercial Solutions framework (Patient Healthcare Communications and Related IT Services).

Question 4: How many staff use the system?

Answer: 111

Question 5: How much was invested in the system?

Answer: £16,702.19 excluding VAT.



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