

**Information Governance**

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3<sup>rd</sup> November 2022

**Our reference: FOI DA4393**

I am responding to your request for information received **29<sup>th</sup> September 2022**. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Lara Cousens  
Information Governance Manager – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Interim Chair:** Eileen Taylor

**Request:**

**Question 1: The number of registered complaints against staff in the trust’s mental health units broken down by category, by year, since 2010.**

**Answer:** Please see below table which provides data up to 21<sup>st</sup> October 2022.

Year	Alleged Bullying (staff on patient)	Alleged Physical/Verbal/Sexual assault (by staff)	Attitude of Staff	Control and Restraint	Deactivated - Harassment (by staff)	Deactivated - Nursing Care	Deactivated - Sexual aggression / Inappropriate behaviour	Discrimination	Discriminatory Abuse	Equality and Diversity	Privacy & Dignity	Relationship with Staff	Staffing/Gender issues	Violence aggression/threatening behaviour (by staff)	Grand Total
2011	1	2	53					2			1			2	61
2012		15	76	1						1				3	96
2013	2	6	55	2	1		1				1			3	71
2014		7	41								1		1	2	52
2015	2	7	37	1	1	2							1	4	55
2016		9	48						1			1		6	65
2017		3	27											1	31
2018		1	23											1	25
2019		3	26											2	31
2020	3	4	53											1	61
2021	1	6	63											2	72
2022	1	6	61												68
<b>Grand Total</b>	10	69	563	4	2	2	1	2	1	1	3	1	2	27	688



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