

Information Governance

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Website: <https://www.elft.nhs.uk>

21st November 2022

Our reference: FOI DA4457

I am responding to your request for information received **17 November 2022**. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Shuchi Joshi
Senior Information Governance Coordinator – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive: Paul Calaminus
Interim Chair: Eileen Taylor

Request:

Question 1: Do you or have you used the patient administration system Epex?

Question 2: If Yes, can you confirm if you are still actively using this system, if it is a read only system or have you successfully decommissioned this system?

Question 3: If you decommissioned the system did you successfully extract and transfer the patient details and any letters and documents into another system, if so which one, and what format was the data extracted in?

Question 4: If you successfully transferred information from Epex, did you do this using the supplier Emis, In-house ICT support or did you use an external contractor?

Question 5: If you used a contractor please can you provide the name of the organisation you used, if this was done in-house can you provide the name of the manager for this particular team/person and a contact email address?

Answer: East London NHS Foundation Trust does not use the Patient Administration System Epex and is therefore unable to provide a response.



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