

**Information Governance**

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8<sup>th</sup> December 2022

**Our reference: FOI DA4309**

I am responding to your request for information received **26<sup>th</sup> July 2022**. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Lara Cousens  
Information Governance Manager – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
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**Chief Executive:** Paul Calaminus  
**Interim Chair:** Eileen Taylor

**Request:**

**Sourced Staffing Arrangements**

**Question 1a: Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place.**

Answer: A master vendor arrangement is in place.

**Question 1b: What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.**

Answer: The Trust uses Pulse Healthcare to source Allied Health Professionals (AHPs) and Consultants.

**Question 1c: As part of the arrangement, is any technology provided by the supplier to help manage the procurement of agency staff?**

Answer: No.

**Question 1d: Please provide the contract start and end date for the supplier (dd/mm/yy)**

Answer: Start date – May 2020  
End date – October 2022

**Direct Engagement**

**Question 2a: Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)**

Answer: Yes.

**Question 2b: What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)**

Answer: ICS iNGAGE.

**Question 2c: Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable**

Answer: Medical and Dental as well as AHPs.

**Question 2d: Please provide the contract start and end date for the DE supplier (dd/mm/yy)**

Answer: Start date – May 2020  
End date – November 2022

**Question 2e: How much did the organisation pay the supplier in 21/22 (April 2021 to March 2022) for the provision of the direct engagement service?**

Answer: £432,341.77



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### **Vendor Management System for Nurse Agency**

**Question 3a: Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?**

Answer: No.

**Question 3b: Who supplies your Vendor Management System? E.g. Allocate, NHSP etc.**

Answer: Not applicable.

**Question 3c: Please provide the contract start and end date for this provider (dd/mm/yy)**

Answer: Not applicable.

### **Bank Management**

**Question 4a: Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers**

Answer: East London NHS Foundation Trust does not use a technology provider to manage the supply of bank staff. All bank staff are recruited to and managed in house.

**Question 4b: Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical**

Answer: Not applicable.

**Question 4c: Please provide the contract start and end date for each bank supplier (dd/mm/yy)**

Answer: Not applicable.

**Question 4d: How much did the organisation pay the supplier(s) in 21/22 for the provision of the bank service?**

Answer: Not applicable.



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