

Information Governance

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Chief Executive: Paul Calaminus

Interim Chair: Eileen Taylor

8th December 2022

Our reference: FOI DA4309

I am responding to your request for information received **26th July 2022**. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Lara Cousens

Information Governance Manager – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Tel: 0303 123 1113 Web: <u>www.ico.org.uk</u>

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Request:

Sourced Staffing Arrangements

Question 1a: Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement

is in place.

Answer: A master vendor arrangement is in place.

Question 1b: What is the name of the MV/NV provider(s) and what staffing groups do

they source? e.g. medical, nursing etc.

Answer: The Trust uses Pulse Healthcare to source Allied Health Professionals (AHPs)

and Consultants.

Question 1c: As part of the arrangement, is any technology provided by the supplier

to help manage the procurement of agency staff?

Answer: No.

Question 1d: Please provide the contract start and end date for the supplier

(dd/mm/yy)

Answer: Start date – May 2020

End date - October 2022

Direct Engagement

Question 2a: Does the organisation use a third party to provide a Direct

Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often

VAT savings associated to this employment model)

Answer: Yes.

Question 2b: What is the name of the Direct Engagement (DE)/Outsourced

Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison

etc.)

Answer: ICS iNGAGE.

Question 2c: Under the DE/Outsourced Employment arrangement, which staffing

groups are managed? For example; Medical, Admin, Scientific staff.

Please list all applicable

Answer: Medical and Dental as well as AHPs.

Question 2d: Please provide the contract start and end date for the DE supplier

(dd/mm/yy)

Answer: Start date – May 2020

End date - November 2022

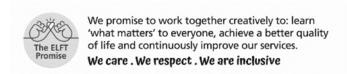
Question 2e: How much did the organisation pay the supplier in 21/22 (April 2021 to

March 2022) for the provision of the direct engagement service?

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Answer: £432,341.77



Vendor Management System for Nurse Agency

Question 3a: Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?

Answer: No.

Question 3b: Who supplies your Vendor Management System? E.g. Allocate, NHSP

etc.

Answer: Not applicable.

Question 3c: Please provide the contract start and end date for this provider

(dd/mm/yy)

Answer: Not applicable.

Bank Management

Question 4a: Please name the technology provider used to manage the supply of your

bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Patchwork, Locum's Nest etc). If

more than one supplier is used, please name all suppliers

Answer: East London NHS Foundation Trust does not use a technology provider to

manage the supply of bank staff. All bank staff are recruited to and managed

in house.

Question 4b: Please name the staffing group each provider is used for e.g. medical,

nursing, AHPs, admin and clerical

Answer: Not applicable.

Question 4c: Please provide the contract start and end date for each bank supplier

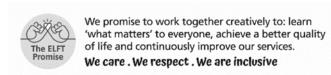
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Answer: Not applicable.

Question 4d: How much did the organisation pay the supplier(s) in 21/22 for the

provision of the bank service?

Answer: Not applicable.



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