

**Information Governance**

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16<sup>th</sup> December 2022

**Our reference: FOI DA4406**

I am responding to your request for information received **12<sup>th</sup> October 2022**. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Shuchi Joshi  
Senior Information Governance Coordinator – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Chair:** Eileen Taylor

**Request:**

**Question 1: The number of Serious Incidents reported at your trust, per year, between 2012 and 2022. (If time does not allow, please instead provide the number of Serious Incidents reported per year from 2017 to 2022, or alternatively from when records began, if records do not stretch back to 2017)**

**Answer:**

<b>Year</b>	<b>Number of Serious Incidents</b>
2012	5
2013	48
2014	125
2015	104
2016	136
2017	143
2018	158
2019	129
2020	129
2021	117
2022 to 30/09/22	82

**Question 2: A list of the Serious Incidents that have happened at your trust in the last year (12 months) - or in the most recent 12-month period possible. For each incident, please give a brief description of the nature of the incident and what the outcome was/how the trust dealt with it (e.g. if changes were implemented at the trust to help prevent the incident from happening again)**

**Answer:** Please see Appendix A for a list of the serious incidents that have happened in the twelve months from October 2021.

All serious incidents are reviewed, resulting in the identification of care and service delivery problems (where found), recommendations and an action plan. Learning and improvement takes place in a number of ways. A feedback meeting takes place with the service where the incident occurred to support reflection, learning and implementation of any actions required. All reviews are tabled at the Serious Incident Committee where discussion and learning takes place. Themed learning lessons reviews routinely take place across the Trust, and there is an annual internal conference on learning from incidents.



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