

Information Governance

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Website: <https://www.elft.nhs.uk>

26 January 2023

Our reference: FOI DA4342

I am responding to your request for information received 22nd August 2022. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Shuchi Joshi
Information Governance Coordinator – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive: Paul Calaminus
Chair: Eileen Taylor

Request:

Question 1: What is the name of your organisation?

Answer: East London NHS Foundation Trust.

Question 2: How many employees are at your organisation?

Answer: The Trust has reviewed questions 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Page 9 - <https://www.elft.nhs.uk/sites/default/files/2022-10/East%20London%20NHSFT%20Annual%20Report%20and%20Accounts%202021-2022%20FINAL%20%28for%20publication%29.pdf>

Question 3: How many mobile phone and mobile broadband (data only) connections do you currently have in total?

Answer: 7232 connections with Vodafone, 372 with EE

Question 4: How many of these are data only (for laptops and tablets)?

Answer: We are unable to distinguish this differential due to the tariff setup.

Question 5: How many of these are voice and data (for mobile phones)?

Answer: We are unable to distinguish this differential due to the tariff setup.

Question 6: Who is your mobile phone network provider?

Answer: Vodafone and EE.

Question 7: Do you have a shared data bundle or individual allowances?

Answer: There are three individual allowances levels; 375MB per month, 4GB per month and 15 GB per month.

Question 8: What is your organisations average total data usage across all connections?

Answer: The average data use per month for an ELFT user over the course of 3 months is 1.31 GB of Data used per connection.

This is an average of 9525GB per month in total across all of our Vodafone connections.

Question 9: What was your total spend on mobile phone contract and overage costs in April 2021?

Question 10: What was your total spend on mobile phone contract and overage costs in May 2021?



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Question 11: What was your total spend on mobile phone contract and overage costs in June 2021?

Question 12: What was your total spend on mobile phone contract and overage costs in July 2021?

Question 13: What was your total spend on mobile phone contract and overage costs in August 2021?

Question 14: What was your total spend on mobile phone contract and overage costs in September 2021?

Question 15: What was your total spend on mobile phone contract and overage costs in October 2021?

Question 16: What was your total spend on mobile phone contract and overage costs in November 2021?

Question 17: What was your total spend on mobile phone contract and overage costs in December 2021?

Question 18: What was your total spend on mobile phone contract and overage costs in January 2022?

Question 19: What was your total spend on mobile phone contract and overage costs in February 2022?

Question 20: What was your total spend on mobile phone contract and overage costs in March 2022?

Answer: For questions 9-20, please see table below:

Question	Response Vodafone – total contract spend	Response EE – total contract spend
April 2021	31336.45	1861.21
May 2021	37526.59	1564.33
June 2021	39498.75	3885.3
July 2021	34571.02	12476.61
August 2021	27021.97	427.16
September 2021	19854.86	12607.58
October 2021	7830	No invoice received.
November 2021	57817.41	No invoice received.
December 2021	-11685.04*	295.58



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Question	Response Vodafone – total contract spend	Response EE – total contract spend
January 2022	24539.58	671.68
February 2022	No invoice received.	5450.28
March 2022	24680.2	8154.99

*The credit figure indicates a credit note refund to the Trust for earlier charges.

Question 21: Do these numbers include VAT?

Answer: Yes.

Question 22: When did you renew your mobile phone contract?

Answer: Vodafone – Jan 2021. EE – March 2021

Question 23: How long does your contract run for?

Answer: Vodafone: 21 September 2015 – 1 February 2024
EE: 30 March 2019 – 23 March 2023

Question 24: What is the renewal date of your contract?

Answer: There is no extension for either contract.

Question 25: How did you source your contract?

Answer: Contract sourced via Digital and procurement team.

Question 26: What is the value of your hardware/technology/transformation fund provided with the contract (if none provided please mark as n/a)

Answer: N/A - This was removed in the new contract.

Question 27: Who is the shareholder/primary contact for this contract?

Answer: Dr Mohit Venkataram, Executive Director of Commercial Development.



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