

**Information Governance**

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**Website:** <https://www.elft.nhs.uk>

17 January 2023

**Our reference: FOI DA4385**

I am responding to your request for information received 26<sup>th</sup> September 2022. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Shuchi Joshi  
Senior Information Governance Coordinator – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Interim Chair:** Eileen Taylor

**Request:** With regard to ELFT's participation in the High Intensity Network and Serenity Integrated Mentoring (SIM) and a previous FOI disclosure by ELFT of 10 May 2022 (Reference FOI DA3841), please disclose the following information.

ELFT's response to FOI DA3841 indicated that SIM was being rolled out nationally:  
"The Trust was informed that SIM was being rolled out nationally across the country".

**Question 1:** Please advise how the trust was informed that SIM was being rolled out nationally and disclose the relevant record/ correspondence showing that this was what the trust was informed.

**Answer:** The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.

The Trust does not hold any written record / correspondence to determine how it was informed SIM was being rolled out nationally across the country.

**Question 2:** ELFT's response to FOI DA3841 stated that: "NHS England advised that Trust to pilot SIM and chose the Newham directorate." Please disclose the relevant communication(s) from NHS England advising the trust to pilot SIM.

**Answer:** The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.

The Trust does not hold any written communications that document NHS England's decision that it should pilot SIM.

**Question 3:** Please disclose all communications received from the High Intensity Network and all High Intensity Network documents that are held by ELFT.

**Answer:** Please see Appendices 1 – 19.

**Question 4:** For example, ELFT's review on SIM. referred to a document by Paul Jennings which caused concern:<https://minhalexander.files.wordpress.com/2022/09/elft-foi-da4139-appendix-a-sim-hin-review-elft-nel.pdf> *"Even though it believed that the consent of each individual person must be sought by the SIM/HIN team, it did raise concerns about the language used in the*



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***document released by Paul Jennings (SIM/HIN) regarding not needing consent and the tone of the language used."***

**Please disclose a copy of this document, referred to in ELFT's review.**

Answer: Please see Appendix 19 – 'Operational Delivery Guidance'.

**Question 5: ELFT's review commented on a document which concerned the withholding or withdrawing of services:**

***"There was a great deal of concern regarding the language and tone of the document regarding withholding or withdrawing services in a way that intended to influence behaviour and might discourage people to access services in times of need.. All present could see no justification for withholding or withdrawing services."***

**Please disclose the document referred to in this passage.**

Answer: Please see Appendix 1 – 'Operational Delivery Guidance'.

**Question 6: Does ELFT retain any element of SIM in its current services?**

Answer: No elements of SIM are retained in either Newham or Luton / Bedfordshire services.

**Question 7: Does ELFT hold data on criminal sanctions used against patients as part of any care plans, since 2020?**

Answer: For the Newham SIM cohort no criminal sanctions are included in care plans. For the Luton / Bedfordshire SIM cohort criminal sanctions data is held on one patient.



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