

**Information Governance**

The Green  
1 Roger Dowley Court  
Russia Lane  
London  
E2 9NJ

**Email** [elft.foi@nhs.net](mailto:elft.foi@nhs.net)

**Website:** <https://www.elft.nhs.uk>

12 January 2023

**Our reference: FOI DA4497**

I am responding to your request for information received 13 December 2022. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Chair:** Eileen Taylor

**Request:** Dear East London NHS Foundation Trust,

**We are currently updating our records on your Trusts Video Consultation solutions.**

**If you could kindly complete the fields below with what you currently hold, that would be greatly appreciated. Please feel free to mark 'No VC Solution' if your service does not currently deliver video consultations.**

**Solution name (list if use more than one) –**

**Contract expiration date –**

**Video Consultation solution definition: the video consultation platform of choice for delivering video consultations, individually or in groups, to patients.**

**Note: this is not regarding how you conduct your internal meetings.**

**Answer:** Please see table below:

<b>Name</b>	<b>Contract expiry date</b>
Clinic.co	We are unable to provide a contract expiry date as this is a free to use product that clinicians individually sign up to
AccuRX	We are unable to provide a contract expiry date as this is a free to use product that clinicians individually sign up to
WebEX	1 <sup>st</sup> December 2023
Attend Anywhere	We are unable to provide a contract expiry date as the contract is held centrally by the NHS
MS Teams	We are unable to provide a contract expiry date as MS Teams is part of the suite of products provided centrally by NHS Mail



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Chair:** Eileen Taylor