

## **Information Governance**

The Green
1 Roger Dowley Court
Russia Lane
London
E2 9NJ

Email elft.foi@nhs.net

Website: https://www.elft.nhs.uk

Chief Executive: Paul Calaminus

Chair: Eileen Taylor

31 January 2023

Our reference: FOI DA4528

I am responding to your request for information received 6 January 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

KHarvey

Keshia Harvey

Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Tel: 0303 123 1113 Web: <u>www.ico.org.uk</u>

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Request: I would be most grateful if you would provide me, under the Freedom of

Information Act, details in respect to the contract below.

**Supply of Telehealth Services:** 

 $\underline{https://gbr01.safelinks.protection.outlook.com/?url=\underline{http\%3A\%2F\%2Fted.}}$ 

europa.eu%2Fudl%3Furi%3DTED%3ANOTICE%3A451895-

2018%3ATEXT%3AEN%3AHTML&data=05%7C01%7Celft.foi%40nhs.net %7Cee0974b3d2114c18ba8108daefe9baf2%7C37c354b285b047f5b22207b 48d774ee3%7C0%7C1%7C638086084382568554%7CUnknown%7CTWFp bGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6lk1haWwiL CJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=8mCTbA5p8qNps%2F1

AF%2FmP8FaVqnN6kY6tjLj0S2scBwk%3D&reserved=0

Question 1: What are the contractual performance KPI's for this contract?

Answer: This particular contract does not state the performances.

Question 2: Suppliers who applied for inclusion on the contract and were successful

& not successful at the PQQ & ITT stages

Answer: The contract was direct awarded and therefore, the Trust did not invite any

other suppliers.

Question 3: Actual spend on this contract, from the start of the contract to the

current date

Answer: Please see table below:

Fee type	Amount
Annual Management Fee	£2,000 per annum
Subscription Fee	£6,960 per annum
Message Bundle Fee	All text messages cost £0.08 each and must be purchased in single or multiple bundles as follows (exclusive of VAT):
	£3,000: 37,500 text messages £4,000: 50,000 text messages £5,000: 62,500 text messages £10,000: 125,000 text messages

Question 4: Start date & duration of contract?

Answer: 1 April 2022 for one year.

Question 5: Could you please provide a copy of the service/product specification

given to all bidders for when this contract was last advertised?

Answer: The contract was direct awarded and therefore, the Trust did not invite any

other suppliers.

Question 6: Is there an extension clause in the contract(s) and, if so, the duration of

the extension?

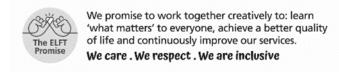
Answer: Yes, four years.

Question 7: Has a decision been made yet on whether the contract(s) are being

Chief Executive: Paul Calaminus

Chair: Eileen Taylor

either extended or renewed?



Answer: No.

Question 8: Who is the senior officer (outside of procurement) responsible for this

contract?

Answer: Dr Mohit Venkataram, Executive Director of Commercial Development.

Chief Executive: Paul Calaminus

Chair: Eileen Taylor